

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.2., C&D. Based on record review/interview on 12/22/2020 at 11:00 a.m.: S2 failed to notify within 24 hours of the critical incident to the Department of the following critical incident : On 12/16/2020 at 2:10 p.m., C1, a ten-month old child, fell backwards while attempting to pull himself up on a gate in the infant room, with the back of the head hitting the floor. According to S7, C1 vomited approximately 10 minutes later. Emergency medical personnel (911) failed to be contacted for C1's head injury that required medical attention. Later on 12/16/2020, O2 sought medical treatment for C1 due to the head injury. On 12/18/2020, DCFS/Child Welfare visited the center to investigate the incident after C1's visit to the hospital. S2 stated she was not aware of the need to report this as a critical incident to the Department.

Corrective Action Plan - Effectively immediately, S2 stated she will report any critical incident to the Department involving a child seeking medical attention due to an injury sustained on the daycare premises or any critical incident involving a child in a possible abuse/neglect situation whereby Child Welfare visits the center to investigate allegations.

1503.A.-C.: General Liability Insurance Policy

Not Met

1503.A.-C.: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.
- C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

Finding:

1503.A.-C. Based on interview on 12/23/2020 at 1:30 p.m.: The provider failed to be responsible for payment of medical expenses of a child injured while in the provider's care as S2 did not offer O2 the center's commercial liability insurance for the hospital visit 12/16/2020 due to C1's head injury on the daycare premises. S2 stated she was not aware of O1 taking C1 to the hospital on 12/16/2020. She was made aware of C1's medical treatment by Child Welfare on 12/18/2020. She did not offer the center's insurance to the parents of C1.

Corrective Action Plan - S2 stated effectively immediately, she will offer the center's commercial liability insurance information to a child's family as soon as she is made aware of a parent seeking medical treatment for an injury which occurred on the daycare premises.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

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Finding:

1915-B.&C. Based on record review/interview on 12/22/2020 at 11:05 a.m.: S2 failed to have complete documentation of incidents of incidents, injuries, accidents and illnesses. On 12/16/2020 at 2:10 p.m., C1, a ten-month old child, fell backwards while attempting to pull himself up on a gate in the infant room, with the back of the head hitting the floor. The incident report failed to note the time the parent was immediately notified of the head injury, as well as the person contacting the parent when reviewed by Specialist at 11:05 a.m. Also, the incident report did not document the date and time the incident report was signed by O2 when the child was picked up on 12/16/2020. S7 failed to document a subsequent incident 10 minutes later involving C1, in which C1 vomited.

Corrective Action Plan - Within the next 21 days, S2 stated she will retrain staff in the timely and correct process in the completion of incident/accident/illness/unusual behavior reports at staff meeting.
