

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview at approximately 9:57 AM, S1, staff in charge, failed to contact O1 immediately upon witnessing S21 "forcefully" placing C1 on her cot on 12/5/2019 as evidenced by the critical incident report submitted to licensing on 12/05/2019 indicates that S1 observed the incident via the center camera at 12:32 PM; however, she did not notify O1 until 2:21 PM. S1 stated that she was trying to ensure that the class met the Head Start ratio policy and wanted to review the video for any additional details prior to calling O1. S1 also stated that she had to contact the program director to inform her of the incident.

Corrective Action Plan: S1 stated that she will ensure that parent's are contacted immediately following notifications of all critical incidents. S1 also stated that this will take priority over all other notifications.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a&b: Based on interview/observations/record review at approximately 11:35 AM, S21 failed to implement the center's developed behavior management policy when she "forcefully" placed C1 on her cot during nap time. Per observation of the center's camera at approximately 8:34 AM, S21 is seen "forcefully" placing C1 on her cot on 12/05/2019. Per S1's written and verbal statement, she observed S21 on the center camera's at approximately 12:32 PM "forcefully" placing C1 on her cot on 12/05/2019.

Corrective Action Plan: S1, staff in charge, stated that the center has had 2 staff trainings regarding positive behavior strategies, one on one training with all staff, and will continue to monitor the center's camera to ensure that all staff are meeting center expectations.
