Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 12/19/2019

License # - 14638

Action Code - 23 - INCIDENT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A.&B. Based on record review/interview: S1 failed to immediately notify the Parent of the following critical incident: On 12/10/19 at 9:35 a.m., O2 reported to S1 she had just observed S15 hit C1, a one year old child, in the classroom. The parent of C1, O1, was not notified about the critical incident until the time of pick-up at 4:27 p.m. on 12/10/19. S1 stated she did not immediately notify the parents of C1 until she further investigated the allegation of O2.

Corrective Action Plan - S1 stated she will immediately notify a parent of a critical incident allegation, even before conducting an investigation.