Date - 12/19/2018 License # - 11894 Action Code - 5 - ANNUAL SURVEY

# Statement of Deficiencies

### 1507.A.: Daily Attendance Records - Children

**Not Met** 

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

#### Finding:

1507.A. Based on observations/record review: The center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 70 children were present and 65 children were signed into the Center. Specialist observed in the infant I room, S7 and S8 classroom, there were 9 children present and only 7 children signed in. In infant room II, S11 and S12 classroom, there were 8 children present and 6 children signed in. In building 2, K4 class, S17 and S18 classroom, there were 17 children present and only 16 signed in.

# 1507.C.: Daily Attendance Records - Independent Contactors

**Not Met** 

1507.C.: Independent Contractors. A daily attendance record for all extracurricular personnel, therapeutic professionals and other independent contractors, to include the first and last name of the contractor, date of visit, arrival and departure times, name of staff member that accompanied contractor, if required, and purpose of the visit.

### Finding:

1507.C.: Based on record review: Specialist reviewed the center's independent contractors daily attendance record from 8/3/18 to 12/18/18 and the Center's record did not accurately reflect the daily attendance of S17. The center's record did not have S17's name listed two times and did not include the departure time five times and purpose of visit two times. The record also failed to include an accurate attendance record for additional contractors to include the departure time two times and staff member accompanying sixty-six times.

### 1507.E.: Daily Attendance Records - Visitors

**Not Met** 

1507.E.: A daily attendance record for all visitors to include the name, date of visit, arrival and departure times, and the purpose of the visit.

# Finding:

1507.E.: Based on record review: Specialist reviewed visitor daily attendance record from 8/3/18 to 12/18/18 and the Provider did not maintain documentation of a daily attendance record for visitor's to include one visit arrival time, eight visit departure times and one purpose of visit.

### 1509.A.8.a.&b.: Behavior Management Policy

**Not Met** 

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

### Finding:

1509.A.8.a.&b.: Behavior Management Policy: Based on record review: S5, used a prohibited method of discipline as C8 was subject to corporal punishment. S5 is C8's Grandmother and is employed and works in the Center's kitchen. Specialist received and reviewed a critical incident report submitted by S1, Director, on 11/1/18 which states that on 10/31/18, O1 observed S5 swat C8 on the bottom. During Specialist visit in Center on 12/19/18, S5 provided Specialist with a written statement that on 10/31/18, C8 was screaming and kicking and to correct behavior, S5 picked C8 up and placed him on the carpet and "popped his thigh." S5 was signed in and working in the Center during this time. S5 is still employed with the Center, but

Date - 12/19/2018 License # - 11894 Action Code - 5 - ANNUAL SURVEY

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received but a written disciplinary statement for using a prohibited method of discipline.

## 1723.D.: Certification - More Than One Building

**Not Met** 

1723.D.: When a center has more than one building, each building shall have at least one staff member present at all times certified in the CPR and First Aid appropriate for the age of the children present in the building.

#### Findina:

1723.D. Based on observations/record review: The center has 2 buildings and not at least one staff member present at all times certified in the CPR and First Aid appropriate for the age of the children present in the building. Specialist observed in building two S17 and S18, the only staff present, caring for seventeen 4 year olds. Specialist reviewed staff files for S17 and S18 and observed that both staff did not have current certification for CPR and First Aid.

# 1807.C.: CCCBC-Based Determinations of Eligibility for Visitors and Contractors

**Not Met** 

1807.C.: C. An early learning center shall obtain a CCCBC-based determination of eligibility for child care purposes from the department for each visitor or independent contractor of any kind, and shall have documentation of said determination available at all times for inspection upon request by the licensing division, unless the visitor or independent contractor, other than therapeutic professionals as defined in §103, will be accompanied at all times while at the center when children are present, by an adult staff member who is not being counted in child-to-staff ratios. The center shall have documentation of said determination of eligibility, or documentation of the accompanying staff member, available at all times for inspection upon request by the Licensing Division.

# Finding:

1807. C.: Based on observation/record review: A CCCBC-based determination of eligibility for child care purposes from the department was not obtained for S17 prior to the person being present at the center or performing services as evidence by Specialist reviewed daily attendance records from 10/01/18-10/31/18 and S17 was present at the Center, in the role as Lead Teacher, a total of eighteen times. The Center did not have documentation of a paid, adult staff member not otherwise counted in child to staff ratios who accompanied S17 at all times while on the center premises from 10/01/18-10/31/18.

1911.K.: Hand Washing Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

### Finding:

1911.K. Based on observations: Specialist observed in the one year old classroom, S16 wipe a child's nose with a Kleenex and did not wash her hands before using the same soiled Kleenex to wipe another child's nose. After wiping both children's noses, Specialist spoke with S3 about instructing S16 to wash her hands. S16 complied.

### 1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

### Finding:

1915.A. Based on observation/record review: Upon arrival, Specialist requested to review the daily observations of children present in each classroom and observed the Center did not document daily observations at child's arrival to the center when something is observed. Results including an explanation from parent and/or child were also not documented. Specialist observed in S9 and S10 classroom, the last daily observation recorded and provided to Specialist was 11/20/18. Upon request, there were no records after date of 11/20/18 provided to Specialist. Specialist also observed in S13 and S14 classroom, there was no daily observations for any children present for dates 9/1/18-12/16/18.