

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.B.D. Based on interview/record review at 9:43 am on 12/18/2020, S1 failed to immediately notify O1, parent of C1, of the following critical incident: On 12/16/2020, S2 tripped and fell down while holding C1, a 4-month-old, at 7:33 am. Emergency personnel was called; however, S1 failed to have C1, checked out. Per the parent, a CT scan showed a skull fracture, a brain bleed under the fracture, and a bruise at the front of the skull where his brain had been jolted, as a result of the fall. According to the Critical Incident report, O1 was not notified until 8:30 am. S1 submitted a written report but it failed to contain correct information. S1 documented the incident happened at 7:40 pm; however, it occurred at 7:33 am, per the time on the center's video footage reviewed.

Corrective Action Plan: Effective 12/21/2020, S1, The Director, stated she will ensure parents are notified immediately when a critical incident occurs and all information on the Critical Incident Report is documented correctly so this deficiency is not re-cited.