

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview(s): Provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : Specialist reviewed the Critical Incident Report and interviewed with S1 and found on 12/11/2019 C1, 3 years old, followed O3 out of the door and was left outside unsupervised for an unknown amount of time. S1 stated she called and emailed Licensing about the critical incident on 12/13/2019. S1 also stated she called Child Welfare on 12/13/2019.

Corrective Action Plan: S1 stated she will ensure to report critical incidents within the twenty-four hour period as well as other appropriate agencies.

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A.&B.&D.&G.: Based on observation: At 9:20am Specialist observed that the Provider failed to meet the required child to staff ratio for children of the following ages: 13 children ages 2-3 years old with 1 staff. The required ratio for children of this age is 11 children per 1 staff person. S1 stated that she did not realize they were over ratio and pulled two three year olds out of the two year old room and put them into the three and four year old room. Corrective Action Plan: S1 will go around to each classroom each morning to ensure all staff and children are within ratio.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A.&B.&C.: Based on interview: Children were not under supervision at all times as evidenced by Critical Incident report received on 12/13/2019 documenting C1, 3 years old, followed S8 out of the side door and was left outside in an enclosed area unsupervised for an unknown exact amount of

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time.

Corrective Action Plan: The staff are no longer allowed to go through the side doors in the classrooms. The staff must exit out of the front door from now on to bring out trash to ensure children cannot follow staff out of the door.
