Action Code - 3 - COMPLAINT

Statement of Deficiencies

1719.A.&B.: Orientation Training

Not Met

Date - 12/17/2018

License # - 15490

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable.

Finding:

1719 A & B Orientation Training: There was no documentation that two of eighteen staff, S6 and S13, received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. There was no documentation that four of eighteen staff, S4, S6, S13 and S15, received additional orientation training within 30 days of date of hire. S4's date of hire is 9/17/18; S6's date of hire is 10/16/18; S13's date of hire is 10/10/18; and S15's date of hire is 10/29/18.

1911.B.&C.: Children - Toileting Accident and Assistance

Not Met

1911.B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

Finding:

1911 B & C Children-toileting Accident and Assistance: The Provider did not change and clean a child immediately following a toileting accident. Based on interviews, On 12/3/18, C1 had a toileting accident during nap time and was not changed until O1 arrived to pick-up C1. According to S13, C1 got up from nap time at 2:30 pm and was not changed at that time. S14 was aware that C1 had a toileting accident as according to S12, she told S14 that C1 had toileting accident. According to video observed by Licensing Specialist, C1 got up from nap time at 2:32 pm; at 2:38 pm, C1 sat down for snack; at 2:44 pm, C1 left room with O1.