

## Statement of Deficiencies

### 1723.A.&B.: CPR Certification

Not Met

1723.A.&B.: A. Infant and child CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR through training approved by the department.

B. Adult CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR through training approved by the department.

#### Finding:

1723. CPR Certification: Based on interviews/record review on 12/14/2020 and 12/16/2020, although the center had enough staff with CPR, 17 of 73 staff's cards were falsified as the training had not been done prior to the staff receiving their cards. All the certifications done in 2020 were revoked by the American Red Cross. Certifications were issued to the staff based on false information being provided to the American Red Cross. Because of this, the center has been placed on a 12 month probation period by the American Red Cross and all staff including instructors (Family Service Advocates) must retrain to get certified in CPR.

Based on interviews, other CPR cards on file, although not canceled by the American Red Cross, have falsified dates. The date of completion does not match the actual date staff received the training because they had been requesting cards to ensure that the certification was not expired; the training could have been performed prior to or after the date printed on the cards.

Corrective Action plan: Effective 12/18/2020, per specialist interview with O1 (on 12/16/2020 @ 4:00 pm), Head Start Director, the Family Service Advocates have already started retraining and they will now have someone from Red Cross present at the trainings when completed to ensure that staff have been properly trained. O1 also plans to be more involved in the training process and is going to develop a written policy on what is supposed to be done.

Effective 12/18/2020, S1, center director, states that she will make sure that no certifications are requested for any staff who have not completed training prior to the completion for that training.

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### 1723.C.: Pediatric First Aid

Not Met

1723.C.: Pediatric First Aid. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in pediatric first aid through training approved by the department.

#### Finding:

1723. Pediatric First Aid: Based on interviews/record review on 12/14/2020 and 12/16/2020, although the center had enough staff with PFA, 17 of 73 staff's cards were falsified as the training had not been done prior to the staff receiving their cards. All the certifications done in 2020 were revoked by the American Red Cross. Certifications were issued to the staff based on false information being provided to the American Red Cross. Because of this, the center has been placed on a 12 month probation period by American Red Cross and all staff including instructors (Family Service Advocates) must retrain to get certified in PFA.

Based on interviews, other PFA cards on file, although not canceled by the American Red Cross, have falsified dates. The date of completion does not match the actual date staff received the training because they had been requesting cards to ensure that the certification was not expired; the training could have been performed prior to or after the date printed on the cards.

Corrective Action plan: Effective 12/18/2020, per specialist interview with O1 (on 12/16/2020 @ 4:00 pm), Head Start Director, the Family Service Advocates have already started retraining and they will now have someone from Red Cross present at the trainings when completed to ensure that staff have been properly trained. O1 also plans to be more involved in the training process and is going to develop a written policy on what is supposed to be done.

Effective 12/18/2020, S1, center director, states that she will make sure that no certifications are requested for any staff who have not completed training prior to the completion for that training.