Date - 12/12/2019 License # - 50110 Action Code - 3 - COMPLAINT

## Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

## Finding:

1103.A.-D. Based on record review/interview(s): S1 stated a parent, O1, called the center on 11/22/2019 saying S2 hit a C1 in the bathroom. S1 failed to notify within 24 hours of the incident the Department and Child Welfare of the allegations. S1 has not reported the incident to Child Welfare. Specialist informed S1 and S3 that the allegation must be reported to Child Welfare. Specialist informed S1 that all allegations, whether proven or not proven (true or not true), should be reported to the Department and any other department that would be applicable depending on the allegation.

Corrective Action: S1 stated she will now report every allegation that comes into the center. On 12/19/2019, S3 stated she will complete an on-line report to Child Welfare for the allegation.