

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on interview(s)/record review: On 12/12/2019 at 9:48 a.m. Specialist interviewed S1. S1 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: On 11/18/2019 S4 told O1 that C1 put his head down too hard on the table, causing his nose to bleed. After leaving the daycare, C1 told O1 that S4 had pushed his head down on the table, causing his nose to bleed.

O1 reported this to S1 the next day, on 11/19/2019. S1 stated she did not report to Child Welfare because O1 had contacted the police on 11/20/19. S1 reported the incident to Child Welfare during the Specialist's visit on 12/12/19. S1 stated she was unaware she needed to report to Licensing.

Corrective Action Plan: S1 stated she will make sure to report incidents regarding suspected abuse or neglect to the appropriate agencies. S1 stated if she is unsure if it needs to be reported, she will report it in order to make sure appropriate action is taken.