

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.B. Based on record review/interview, the parents of C1, a 2-year-old, failed to be notified immediately that he had been left alone on the center playground on 12/6/2019. Per S11's verbal and written statement obtained on 12/10/2019, a minute after she brought C1 in from the playground, O2 entered the center and noted that he was upset. S11 stated that O2 inquired why he was so upset but she knowingly provided inaccurate information at the time and told him C1 was crying because he wanted his mother. According to the Critical/Reportable completed by S1, O1 was not notified of the incident until 12/7/2019, at 9:30 am. We should include that this was the procedure at the time to notify S1 prior.

-Corrective Action Plan: S1 stated that she will notify parents of incidents immediately in the future. S1 stated that she will ensure that all staff are taught what to do when a Critical incident occurs.

D. Based on record review/interviews, S1 failed to notify Child Welfare within 24 hours of being made aware that C1, a 2-year-old, was left alone on the center playground on 12/6/2019. S1 stated that she was not sure if she was suppose to contact Child Welfare. S1 was informed that Child Welfare should be contacted. Specialist could not determine when or by whom, Child Welfare was notified.

-Corrective Action Plan: S1 stated that she will make sure to contact Child Welfare when the center has a critical incident. She stated that she will ensure that the office staff is trained on when to submit incidents to Child Welfare.

1713.A.-C.: Supervision

Not Met

1713.A.-C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A.-C. Based on record review/interview, S8 failed to supervise C1, a 2-year-old, at all times as evidence by he was left alone on the center playground. Per review of center video, on 12/10/2019, C1 was alone on the center playground from 4:59 pm until 5:11 pm. Although S8 was assigned to supervise specific children, she failed to know the names and whereabouts and state how many children were in her care. According to verbal and written statement obtained from S8 on 12/10/2019, she was not aware that she left C1 on the playground and she was not familiar with any of the kids in that class.

-Corrective Action Plan: S1 stated that S8 was written up on 12/6/2019. S1 stated that she conducted a mandatory staff meeting with all staff on 12/9/2019, after the center closed for the day. She stated that she advised them on what needs to happen prior to them taking the children out to the playground and when they are brought back in from the playground.