

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.B, D.: Based on record review/interviews: The provider failed to immediately notify O1 of the following critical incident: Specialist observed incident report that documented that C1 was running around the classroom, causing her to fall and hit her face on the smart board. The incident occurred at 12:30pm based on incident report documentation on 10/22/18 and O1 was not notified. O1 called the center on 10/23/18 at 8:26am and informed S1 that she was contacted by C1's daycare that picks her up from the center notifying her that C1 had a bruise on her face when picked up from the center on 10/22/18. S1 informed O1 that she was not aware of the incident and would speak to S15. S15 informed S1 that C1 did hit her face while at the center.

The provider failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident : O1 informed S1 that she took C1 to the doctor on 10/26/18 because the bruise from the incident occurring 10/22/18 was still visible on her face. O1 went in to the center and signed the incident form at the center on 10/26/18.