

Statement of Deficiencies

1509.A.1.: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1. Based on interviews and record review on 12/7/2020, at 10:30 AM, as a mandated reporter, S1 failed to notify Child Welfare of an allegation of abuse. Specialist reviewed a Critical Incident report which documented on 11/13/2020, at 8:43 PM, O1, mother of C1, texted S1 to inform her she found a pinch mark on C1's upper stomach/lower chest. O1 alleged to S1 that S2 pinched C1 and caused the mark to be left. S1 stated she investigated the allegations and determined, S4 accidentally closed C1's skin in the buckle of the high chair. S1 stated she did not notify Child Welfare of O1's allegation.

Corrective Action Plan: Effective 12/7/2020, S1 stated she will ensure that she will review the Mandated Reporter requirements to ensure this deficiency is not cited again.

1515.A.1.: Child Records and Cumulative Files

Not Met

1515.A.1.: A cumulative file shall be maintained on each child that shall include the following records:

1. An information form signed and dated by the parent and updated as changes occur, that contains:
 - a. name of child, date of birth, sex, date of admission;
 - b. name of parents and the home address of both child and parents;
 - c. phone numbers where parents may be reached while child is in care;
 - d. name and phone number of person to contact in an emergency if parents cannot be located promptly;
 - e. name and telephone number of child's physician, if applicable;
 - f. name and telephone number of the child's dentist, if applicable;
 - g. any special concerns, including but not limited to allergies, chronic illnesses, and any special needs of the child, if applicable;
 - h. any special dietary needs, restrictions or food allergies or intolerances, if applicable. See Paragraph 4;

Finding:

1515.A.1. Based on interview(s) on 12/7/2020 at 11:30 AM, S1 failed to have a Child record for C3. S1 stated C3 was a drop-in and sibling of a child enrolled in the center.

Corrective Action Plan: Effective 12/7/2020, S1 stated she will ensure she obtains a child record for all drop-ins as well as regularly enrolled children to ensure this deficiency is not cited again.

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1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

B. Minimum child to staff ratios shall be met at all times.

1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children		Ratio
Infants under 1 year		5:1
1 year	7:1	
2 years		11:1
3 years	13:1	
4 years		15:1
5 years		19:1
6 years and up	23:1	

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A&B&D&G: Based on observations and interviews on 12/7/2020 at 10:00 AM, the child care center failed to meet the required child to staff ratio in all three classrooms at the time of Specialist inspections. Specialist observed S3 supervising a group of 8 infants alone for approximately 3 minutes while S4 went to the office to speak to S1. In order to meet child to staff ratio, at least 2 staff were needed to meet child to staff ratio. Specialist observed S5 supervising a class of 10 one-year-old children alone. In order to meet child to staff ratio, at least 2 staff should have been present with this group. Specialist observed S6 supervising a class of 17 children ages two to three-years old alone. S6 stated S7 had been assisting her in the classroom; however, she stepped away to use the restroom. S1 stated due to 2 staff calling in on today, S7 was going back and forth assisting both S5 and S6. Specialist advised S1, S7 could not be counted towards the ratio in two classes. Specialist observed child to staff ratio was met in the infant and two to three-year-old classroom prior to departure.

Corrective Action Plan: Effective 12/7/2020, S1 stated she is in the process of hiring additional staff to ensure this deficiency is not cited again.

1807.B.: CCCBC-Based Determinations of Eligibility for Volunteers and Staff

Not Met

1807.B.: B. Volunteers and Staff. An early learning center shall obtain a CCCBC-based determination of eligibility for child care purposes from the department for each volunteer, staff member, or employee of any kind, and shall have documentation of said determination available at all times for inspection upon request by the Licensing Division.

Finding:

1807.B: Based on observations, interview and record review, on 12/7/2020 at 10:00 AM, S1 failed to obtain an eligible CCCBC status for S2 prior to her beginning work at the center. S2's hire date was 10/30/2020. She was observed present at the time of inspection; however, she did not have a CCCBC.

Corrective Action Plan: Effective 12/7/2020, S1 stated she will refresh herself on the CCCBC requirement and ensure all staff have an eligible status prior to beginning work in the center to ensure this deficiency is not cited again.

Statement of Deficiencies

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915.C: Based on interview and record review on 12/7/2020 at 11:30 AM, S1 failed to have documentation of an incident which occurred on 11/13/2020 at approximately 2:08 PM in which S4 stated she accidentally closed C1's, age eight-months, clothing in a high chair restraint device. C1 began crying at that time. S4 did not verify whether or not C1's skin was pinched in the restraint when he began crying and stated she did not realize she pinched C1's skin. No incident report or notification was made to O1 prior to C1 being released from care. At 8:43 PM, O1, C1's mother, discovered a pinch mark on C1's upper stomach/lower chest area and contacted S1 to determine what occurred.

Corrective Action Plan: Effective 12/7/2020, S1 stated she will complete a training with staff regarding this regulation to ensure this deficiency is not cited again.

1919.A.&B.: Food Service and Nutrition - Menu

Not Met

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U. S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.

B. The weekly menu shall:

1. be planned for each day of the week and list the specific food items served;
2. be prominently posted by the first day of each week and remain posted throughout the week; and
3. have substitutions or additions posted on or near the menu.

Finding:

1919.A&B: Based on observations and record review on 12/7/2020, at 11:30 AM, Specialist observed the center meals served failed to meet the requirement of the United States Department of Agriculture and Child and Adult Care Food Program as red beans and rice and water was served for lunch. In order to meet the requirement, 2 servings of fruit and/or vegetables and milk should have been served. Specialist also found substitutions or additions to the menu were not posted on or near the menu as the posted menu indicated only nachos would be served.

Corrective Action Plan: Effective 12/7/2020, S1 stated she will review the USDA and CACFP requirements and ensure meals meet the requirements. She will also ensure the menus for the upcoming week is posted and updated when changes are made to ensure this deficiency is not cited again.