Date - 12/02/2020 License # - 51674 Action Code - 3 - COMPLAINT

## Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

## Finding:

1103.A.-D. Based on interview(s): S1 failed to immediately notify the Department and Child Welfare within 24 hours of the following critical incident: On 11/16/2020, O1 reported an allegation of abuse to S1. S1 stated, O1 advised her that another parent told her they observed S2 hitting and yelling at children in care, including C1, age two-years-old. S1 failed to report this allegation to the Department or Child Welfare.

Corrective Action Plan: Effective 12/02/2020, S1 stated she will ensure that if an allegation of abuse is received again, she will report it to the Department and Child Welfare timely, as well as train her staff regarding this requirement, to ensure this deficiency is not cited again.