# Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.&C.: Critical Incidents and Required Notifications: Based on record review/interview on 12/1/2021 at 11:20 a.m., S1 failed to notify DCFS Child Welfare within 24 hours of the following critical incident: On 11/19/2021 at 11:21:50 a.m., C1 (3-year-old), under the supervision of S20, walked out of the classroom door to the center's fenced in playground and was unsupervised until 11:26:42 a.m. for approximately 5 minutes. S21 relayed a message in S20's classroom, and she noticed C1 was not there, and immediately told S20 he wasn't in the classroom. While S21 was in the classroom, S20 went out the door to bring C1 back inside. Specialist reviewed video footage for 11/19/2021, with time stamps, and observed that C1 exited the classroom alone at 11:21:50 a.m., and returned to the classroom with S20 at 11:26:42 a.m. Child Welfare was not notified. S20 was terminated on 11/19/2021 for violation of the center's supervision policy.

Corrective Action Plan: Effective 12/1/2021, S1 stated she will report to DCFS Child Welfare at all times when a Critical Incident Report is sent to the Department for failure to supervise children at all times, to ensure this deficiency is not re-cited.

## 1713.A.&B.&C.: Supervision

## Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713.A.&B.&C.: Supervision: Based on record review/interview(s) on 12/1/2021 at 11:20 a.m., S20 failed to supervise C1 at all times. On 11/19/2021 at 11:21:50 a.m., C1 (3-year-old), under the supervision of S20, walked out of the classroom door to the center's fenced in playground and was unsupervised until 11:26:42 a.m. for approximately 5 minutes. S21 relayed a message in S20's classroom, and she noticed C1 was not there, and immediately told S20 he wasn't in the classroom. S20 stated when she put her head down to blow her nose, C1 exited the classroom. While S21 was in the classroom, S20 went out the door to bring C1 back inside. Specialist reviewed video footage for 11/19/2021, with time stamps, and observed that C1 exited the classroom alone at 11:21:50 a.m., and returned to the classroom with S20 at 11:26:42 a.m. S20 was terminated on 11/19/2021 for violation of the center's supervision policy.

Corrective Action Plan: Effective 12/1/2021, S1 stated she had an in-depth meeting with all staff involved and then had a follow-up meeting with all staff on 11/22/2021 to discuss supervision. Buzzers were added to both exterior classrooms to alert when the doors are opened. Two staff are present in the classroom with C1 at all times for one on one supervision, to ensure this deficiency is not re-cited.