

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103.A.-D. Based on interview(s):11/20/19, S1 failed to notify within 24 hours of the incident the Department and Child Welfare of the following critical incident :On 10/31/19, S5 informed S1 that S2 was observed hitting C1, age 5, in the mouth because he would not stop screaming. S1 conducted her own investigation and determined the allegation was invalid which lead to her not reporting the incident to the Department and Child Welfare.

#### Corrective action plan:

S1 stated that she plans to report any incident/accident no matter how big or small.

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### 1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509. A. 8.a.&b. Based on interviews on 11/20/19, the director developed and implemented a behavior management policy, however S2 used a prohibited method of discipline as S2 stated she placed her hand over C1's, age 5, mouth on 10/31/19 when he would not stop screaming in her ear.

#### Corrective action plan:

S1 stated that she has reviewed the discipline policy with all staff. S1 stated that she also met with S2 one on one and advised her of ways she could have handled this situation differently and that she should never put her hands on a child. S2 was also suspended for 4 days while S1 investigated the allegation.