

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A4.D. Based on record review/interview: The center failed to notify the Licensing Section and other appropriate agencies within 24 hours of the following critical incident: S1 reported that on 10/30/2017, O1 reported to her that O1 found a mark/bruise on C1's right thigh. S1 reported that O1 informed her that C1 was taken to Children's Hospital's Emergency Room for assessment of the mark/bruise. S1 stated she did not observe any marks/bruises on C1's legs or thighs on 10/27/2017, the last day C1 was in attendance at the center. S1 stated she was not aware she was required to notify the Licensing Division of the reported incident in writing and within 24 hours of reported incident.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review/interviews: The center did not document observations, when something is observed, noted on children upon arrival to the center. Results including an explanation from parent and/or child were not documented.
-From 10/25/2017-10/27/2017, the center did not document if the center's children were/were not observed as having signs of illness, infections, bruises or injuries or not. Explanation of observations were not noted from the parent or child.

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915-B.C7.: Based upon record review/interviews: The center did not have documentation of observation of a mosquito bite/mark on C1's right thigh during a diaper change. On 10/27/2017, S7 stated she observed a small red mosquito mark/bite on C1's thigh during a diaper change. S7 stated she did not complete a report outlining what she observed. S7 stated she did not contact O1 to report observation of mark/mosquito bite on C1's right thigh to O1. S7 stated her observation was reported to S1.