

Statement of Deficiencies

1509.A.1.: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1.a. Based on interview(s)/record review: Although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as S7 and S10 observed S11 slap the hand and pull the hair of C1, a child under 12 months in age, on several occasions during the month of October 2020. S7 and S10 were unsure of the specific date and time of the incidents.

Corrective Action Plan - S1 stated she will contact Child Care Resources today to schedule training for all staff in Behavior Management and Recognizing Child Abuse/Neglect within 45 days.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8.a.&b.i. Based on record review/interview: Although the center developed and implemented a written behavior management policy, S11 used a prohibited method of discipline as C1, a child under 12 months in age, was subjected to physical punishment or corporal punishment. S7 and S10 observed S11 slap the hand and pull the hair of C1 on several occasions during the month of October 2020. S7 and S10 were unsure of the specific date and time of the incidents. Per S1, S11 was terminated on 11/3/2020.

Corrective Action Plan - S1 stated she will contact Child Care Resources today to schedule training for all staff in Behavior Management and Recognizing Child Abuse/Neglect within 45 days.