Date - 11/17/2022 License # - 13494 Action Code - 3 - COMPLAINT

# Statement of Deficiencies

#### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

## Finding:

1103.A.-D. Based on record review/interview(s) at approximately 3:15 p.m., S1 failed to notify the Department and Child Welfare of the following of incident within 24 hours: On 11/2/2022, O1, C1's mother informed S1 that C1 went to the hospital on 10/26/2022 after sustaining an injury at the center at 10:42 a.m. S1 stated she was unaware that she needed to report the incident to the Department and Child Welfare.

Corrective Action Plan: Effective 11/17/2022, S1 stated she will review the critical incident regulation and train her staff on the regulation by 11/25/2022 to ensure compliance with this regulation.

### 1503.A.-C.: General Liability Insurance Policy

**Not Met** 

1503.A.-C.: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.
- C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

#### Finding:

1503.A.-C. Based on record review at approximately 3:00 p.m., S1 failed to have the required documentation of current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury. The most recent liability insurance expired on 11/15/2022. This could not be corrected during the inspection.

Corrective Action Plan: Effective 11/17/2022, S1 stated she will add a calendar reminder to contact the insurance company two weeks prior to expiration of the policy to ensure compliance with this regulation.