Date - 11/17/2021 License # - 12564 Action Code - 23 - INCIDENT

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. a child left unsupervised for any amount of time;
- 4. use of prohibited behavior management as described in § 1509.A.8.b;
- 5. allegations or suspicion of child abuse or neglect by center staff;
- 6. an accident involving the transportation of children; or
- 7. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The LDE and other appropriate agencies, such as DCFS, LDH and the Office of State Fire Marshal, as applicable, shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on Specialist's review of records and interviews at 11:00 a.m., S1, director, failed to notify the parents of C1, 3-years-old, immediately as well as the Department and Child Welfare of the following critical incident within 24 hours: on 11/3/2021, S2, floater, informed S1 on 11/2/2021, she observed S7, teacher, hold C1 up by the hand and swat his bottom multiple times before dropping him on the carpet. S1 notified the Department, Child Welfare, and O1 on 11/6/2021. S7 was put on administrative leave effective 11/6/2021.

Corrective Action Plan: Effective 11/17/2021, to ensure this deficiency is not recited, S1 stated going forward she will be mindful of the 24 hour allowance when reporting critical incidents to ensure all reports are made timely to the appropriate parties (the Department, Child Welfare, etc), and that parents are notified immediately.