

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review and interview on 11/17/2020, at 12:00 PM, S1 and S2 failed to report the following Critical Incident to the Department within 24 hours: on 10/28/2020, C1, age three-years-old, alleged S8 was mean to her. C1 told her mother, O1, S8 scratched, pushed, thumped, and withheld snacks from her. O1 reported these allegations to S1, after hours, on 10/28/2020. S1 and S2 stated they did not report these allegations to the Department. S1 and S2 stated they interviewed staff and were unable to validate these allegations. After a follow up conversation with O1, O1 dismissed the allegations as "three-year-old talk" so the allegations were not reported.

Corrective Action Plan: Effective 11/17/2020, S1 stated she will report any allegation of abuse regardless of if a parent later dismisses it, to ensure this deficiency is not cited again.

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507.A. Based on record review, interviews, and observations on 11/17/2020 at 11:30 AM, the center's daily attendance record for children failed to accurately reflect the children on the child care premises at any given time as 53 children were present and 24 children were signed in on the log. S2 stated the center is transitioning to a digital form of attendance. Staff failed to sign the children in on the written log or digital log with the exception of the children in the three to four year old classroom.

Corrective Action Plan: Effective 11/17/2020, S1 and S2 stated staff will revert back to completing the written log in addition to the digital log to ensure this deficiency is not cited again.

1509.A.1.: Child Abuse and Neglect Policy

Not Met

1509.A.1.: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509.A.1: Based on interviews and record review at 12:00 PM on 11/17/2020, although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hot-line as on 10/28/2020, C1, age three-years-old, alleged S8 was mean to her. C1 told her mother, O1, S8 scratched, pushed, thumped, and withheld snacks from her. O1 reported these allegations to S1 after hours on 10/28/2020. S1 and S2 stated they did not report these allegations to Child Welfare. S1 and S2 stated they interviewed staff and were unable to validate these allegations. After a follow up conversation with O1, O1 dismissed the allegations as "three-year-old talk" so the allegations were not reported.

Corrective Action Plan: Effective 11/17/2020, S1 stated she will report any allegation of abuse regardless of if a parent later dismisses it, to ensure this deficiency is not cited again.

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1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915.B&C: Based on record review at 12:45 PM on 11/17/2020, the center failed to have documentation of the following incident: C1 was pushed down by another child on an unknown day and time. O1 reported to center staff that C1 alleged S8 pushed her down. S8 stated she did not push C1; however, another child did. S8 stated C1 did not have many friends in the class and was often pushed or thumped by other children as some of the children play very rough. S2 stated though the center does document incidents, the center does not normally document when children are pushed down by another child if there is no injury.

Corrective Action Plan: Effective 11/17/2020, S2 stated she will follow-up with her consultant to determine if these incidents should be documented.
