

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A.4.C.D. Based on record review and interviews on 11/13/17, S16 failed to have a written and complete Licensing Division's Critical Incidents Report Form after being notified of an incident of alleged abuse by O1 on 11/7/17 at 4:50 pm. O1 stated she informed S16 that she observed S5 pick C1 up from behind by his arms but the bumbo seat was stuck to C1 and S5 shook C1 from side to side until the bumbo seat flew off of C1. S16 did not make immediate notification to the Licensing Division and other appropriate agencies via email within 24 hours of the incident. S16 stated that she did not believe S5's behavior was a violation of the child abuse and neglect policy but did however believe that her behavior was completely unacceptable. S16 did not report the critical incident to Licensing or to DCFS.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
2. accurately reflect children on the center premises at any given time; and
3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A Based on record review on 11/13/17 the center's daily attendance record for children did not accurately reflect the children on the child care premises at any given time as 72 children were present and 66 children were signed in according to the daily attendance log.

1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

B. Minimum child to staff ratios shall be met at all times.

1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

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1711-A-B-D-G Based on observation on 11/13/17 at 1:30 pm, S5 and S6's classroom did not meet child to staff ratio as evidenced by S5 was the only staff present with 8 children; two 8 month olds and six 1 year olds. S6 arrived in the classroom as I was completing the count and child to staff ratio was met.

1903-C: Free of Hazards

Not Met

1903-C: Indoor and outdoor areas shall be free of hazards.

Finding:

1903-C Based on observations on 11/13/17 specialist observed 2 outlets not covered right outside the nursery classroom and 1 outlet not covered outside the one and two yr old classroom. S2 covered the 3 outlets with covers prior to specialist departure.

1911-I.-J.: Proper Lifting of a Child

Not Met

1911-I.-J.:

I. Staff members shall adhere to proper techniques for lifting a child.

J. Staff members shall not lift a child by one or both arms.

Finding:

1911-I.-J. Based on observations S5 did not adhere to proper techniques for lifting a child as evidenced by video footage from 11/7/17 at 4:37pm S5 was observed picking up C1 by both arms from behind while C1 was sitting in a bumbo seat. The seat was stuck to C1, so S5 swung C1 from side to side to free C1 from the bumbo seat. S5 is observed on video footage picking C2 up by both arms and also moving C2 around on the floor by one arm.

1919-H: Infants Held While Bottle Fed

Not Met

1919-H: Infants that cannot hold a bottle shall be held while being bottle-fed. A child shall not be placed lying down on a mat or otherwise with a bottle, sippy cup, etc. A bottle shall not be propped at any time.

Finding:

1919-H Based on observations of video footage from 11/7/17 S14 is observed at 4:40 pm placing C3 who is 2 months old in a bouncer and using a blanket to prop his bottle.
