

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A2. 4. C-D Based on record review/interviews: The Center notify the Division of Licensing by written report within 24 hours or by the next business day of C1's incident that occurred on 10/27/2017. The Center, however, failed to accurately report C1's incident as it occurred. Per S18's documentation of incident, "some of the children were shoving in line causing C1 to accidentally fall and hit the right side of her head and face. Per S1's and S18's statements, C1 stated she was pushed to the ground by "the boys " in her class as the class was lining up after play yard time. On 10/30/2017, S1 reviewed the center's surveillance footage from 10/27/2017, between 11:01am-11:02am. S1 stated the surveillance footage revealed that C1 was in the back of the line. C1 was twirling around when she lost her balance and fell to the ground independent of others. S1 stated she did not resubmit to the Licensing Division the correct information observed from the video surveillance footage viewed on 10/30/2017. S1 stated she did not submit an addendum of C1's incident (10/27/2017) to the Department of Children and Family Services.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915-A Based on record review: Upon arrival at the center, the physical condition of C1 and C2 was observed for possible signs of illness, infections, bruises or injuries; however, documentation of explanation from the parent or child was not noted of the Health Services Daily Observation records. -On 10/23/2017, C1 was observed as exhibiting no physical marks upon arrival to school. At Departure on 10/23/2017, the center's Health Services' Daily Health Check Log notated that C1 exhibited "other" symptom code as a physical observation. The Center did not notate the observation nor the explanation of observation. -On 10/23/2017, C2 was observed as exhibiting a cut/laceration to the right ankle upon arrival to school. The center did not document an explanation from parent or child of observation. -On 11/07/2017, C2 was observed as exhibiting a cut/laceration on her person. The center did not document the observation(s) nor the explanation from parent or child of observation(s).

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

St. Paul the Apostle Early Head Start & Head Start
6828 Chef Menteur Hwy
New Orleans, LA 70126

Date - 11/13/2017
License # - 50895
Action Code - 3 - COMPLAINT

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1915-A Based on interviews: S17 and S18 stated that C1 sustained mosquito bites to her legs while playing on the play ground on 10/27/2017. Both S17 and S18 stated that an Incident Report was not completed on 10/27/2017 to reflect C1's mosquito bites to her leg(s) that were sustained on the play yard.
