Date - 11/04/2020 License # - 51744 Action Code - 25 - COMPLIANCE

Statement of Deficiencies

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable.

Finding:

1719.A.&B. Based on record review at 11:00am, S1 failed to have documentation that she received orientation within seven days of the first day present at the center and an additional orientation within thirty days of 4/20/2020 and prior to having sole responsibility for any children. S1 was given a TA on 7/27/2020 but failed to have form completed.

Corrective Action Plan: Effective 11/4/2020, S1 will complete the orientation training for all new hires within the proper applicable time frame to ensure this deficiency is not re-cited.

1901.A.1.-3.: Telephones and Emergency Numbers

Not Met

1901.A.1.-3.: Telephones and Emergency Numbers

- 1. A working phone capable of incoming and outgoing calls shall be readily available at the center at all times. Cellular phones are not acceptable for this purpose.
- 2. When a center has multiple buildings and a phone is not located in each building where children are present, the center shall establish and follow written procedures for securing emergency help. The written procedures shall be posted in each building.
- 3. Centers located in schools and churches shall have a phone within the licensed area.

Finding:

1901.A.1.-3. Based on observations/record review at 11:30am, S1 failed to have a functional, readily available telephone capable of incoming and outgoing calls at all times at the center. Cellular phones are not acceptable for this purpose.

Corrective Action Plan: Effective 11/4/2020, S1 stated she will have a working phone capable or incoming and outgoing calls readily available to ensure this deficiency is not re-cited.