Date - 10/29/2018 License # - 15896 Action Code - 5 - ANNUAL SURVEY

Statement of Deficiencies

1501-A: Operations Not Met

1501-A: A center shall operate within the licensed capacity, age range, hours of operation and other specific services designated on its license.

Finding:

1501-A Based on record review:

The provider failed to operate within the licensed capacity of 49 children according to the children's attendance logs on the following dates: on 10/1/18 and 10/2/18, 50 children were present, on 10/22/18, 51 children were present and on 10/23/18, 52 children were present.

1507-A: Daily Attendance Records - Children

Not Met

1507-A: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507-A Based on record review: On 10/1/18, 10/2/18, 10/22/18, and 10/23/18, the provider failed to maintain a daily attendance record for children that includes the child's first and last name.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children:
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on record review/interview: S11 used a prohibited method of behavior management as C8 was subjected to physical/corporal punishment. S1 stated according to review of the center's video footage from 10/25/18, S11 hit C8, a 1yr old, on the right side of the head. S1 was unable to provide any other details describing what occurred on the video leading up to the incident.

1515-B: Consent to Release Not Met

1515-B: Consent to Release. The center shall obtain written consent from the parent prior to releasing any information, recordings, or photographs from which the child might be identified, except to authorized state and federal agencies. This one time written consent shall be obtained from the parent and updated as changes occur.

Finding:

1515-B Based on record review: The Provider did not obtain written consent from the parents of C1, C2, C3, C4, C5, C6, C7 and C8 giving authorization of releasing information, recordings, or photographs from which the child might be identified, except to authorized state and federal agencies.

Date - 10/29/2018 License # - 15896 Action Code - 5 - ANNUAL SURVEY

Statement of Deficiencies

1807-C.: CCCBC-Based Determinations of Eligibility for Visitors and Contractors

Not Met

1807-C.: C. An early learning center shall obtain a CCCBC-based determination of eligibility for child care purposes from the department for each visitor or independent contractor of any kind, and shall have documentation of said determination available at all times for inspection upon request by the licensing division, unless the visitor or independent contractor, other than therapeutic professionals as defined in §103, will be accompanied at all times while at the center when children are present, by an adult staff member who is not being counted in child-to-staff ratios. The center shall have documentation of said determination of eligibility, or documentation of the accompanying staff member, available at all times for inspection upon request by the Licensing Division.

Finding:

1807-C. Based on record review: The provider failed to obtain a CCCBC-based determination of eligibility for child care purposes from the department for O1. Also, there was no documentation of the accompanying staff member for O1 on 9/10/2018.

1901-J.-K.: Items That Can be Harmful to Children

Not Met

1901-J.-K.: J. Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall kept in a locked cabinet or other secure place that ensures they are inaccessible to children.

K. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

Finding:

1901-J.-K. Based on observations: The provider failed to keep items that can be harmful to children in a locked cabinet or other secure place that ensures they are inaccessible to children. On 10/29/18, specialist observed plastic trash bags and a can of paint under the sink in the children's restroom that was accessible to the children present. Corrected at time of licensing visit.

1907-A.1-2: High Chairs Not Met

1907-A.1-2:

- 1. The high chair manufacturer's restraint device shall be used when children are sitting in a high chair.
- 2. Children who are either too small or too large to be restrained using the manufacturer's restraint device shall not be placed in a high chair.

Finding:

1907-A.1-2 Based on observations:

The high chair manufacturer's restraint device was not used when children were sitting in a high chair on 10/29/18. Specialist observed 2 infants, in the infant room with S2 and S9, in high chairs without the use of the restraints during lunch time. Corrected at time of licensing visit.

1919-H: Infants Held While Bottle Fed

Not Met

1919-H: Infants that cannot hold a bottle shall be held while being bottle-fed. A child shall not be placed lying down on a mat or otherwise with a bottle, sippy cup, etc. A bottle shall not be propped at any time.

Finding:

1919-H Based on observations: On 10/29/18, Specialist observed two infants, in infant room with S2 & S9, sitting in positioning devices with a propped bottle in their mouth. Corrected at time of licensing visit.

Date - 10/29/2018 License # - 15896 Action Code - 5 - ANNUAL SURVEY

Statement of Deficiencies

1921-A: Emergency Preparedness and Evacuation Planning

Not Met

1921-A: Emergency and Evacuation Plan. The director shall consult with appropriate state and local authorities and shall establish and follow a written multi-hazard emergency and evacuation plan to protect children in the event of emergencies that at a minimum shall:

- 1. address any potential disaster related to the area in which the center is located;
- 2. include procedures for sheltering in place, lockdown and evacuation to a pre-determined site for potential threats to the safety, health and well-being of children in care;
- 3. include specific procedures for handling infants through two year olds;
- 4. include specific procedures for handling children with special needs, including the evacuation and transportation of children in wheelchairs:
- 5. include a system to account for all children:
- 6. include a system, and a back-up system, for contacting parents and authorized third party release caretakers;
- 7. include a system to reunite children and parents following an emergency;
- 8. include procedures for providing information about the emergency plan to parents at the time of enrollment and when changes occur;
- 9. be reviewed annually for accuracy and updated as changes occur; and
- 10. be reviewed with all staff at least once per year.
- 11. practice drills shall be conducted at least twice per year to include all children and shall be documented.

Finding:

1921-A Based on record review: The provider did not have a written multi-hazard emergency and evacuation plan that includes: specific procedures for handling infants through two years old, procedures for handling children with special needs including the evacuation and transportation of children in wheelchairs, a system to account for all children, a system and back-up system for contacting parents and authorized third party release caretakers, and a system to reunite children and parents.

1921-C: Evacuation Pack Not Met

1921-C: Evacuation Pack. The center shall have an evacuation pack, the location of which is known to all staff, that at a minimum shall contain:

- 1. a list of area emergency phone numbers;
- 2. a list of emergency contact information and emergency medical authorization for all enrolled children;
- 3. an emergency pick up form;
- 4. first aid supplies, hand sanitizer, wet wipes, and tissue;
- 5. diapers for children who are not toilet trained and plastic bags for diapers;
- 6. a battery powered flashlight and radio and batteries;
- 7. food for children under the age of 4, including infant food and formula; and
- 8. disposable cups and bottled water.

Finding:

1921-C Based on observations: The provider failed to maintain an evacuation pack that included food for children under the age of 4, including infant food and formula, bottled water, and an emergency pick up form. Corrected at time of licensing visit.