Date - 10/26/2020 License # - 15857 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1507.A.: Daily Attendance Records - Children

Not Met

1507.A.: A daily attendance record for children shall be maintained that shall:

- 1. include the child's first and last name, arrival and departure times, and first and last name of person or entity to whom the child is released;
- 2. accurately reflect children on the center premises at any given time; and
- 3. be used to sign in and out if a child leaves and returns to the center during the day.

Finding:

1507.A. Based on observations/record review: The center's daily attendance record for children failed to accurately reflect the children on the child care premises at any given time as 19 children were present and 10 children were signed in on the log.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will complete a staff retraining regarding this regulation as well as require staff to review the sign in sheet after each child comes into the center to ensure this deficiency is not cited again.

1515.A.1.: Child Records and Cumulative Files

Not Met

1515.A.1.: A cumulative file shall be maintained on each child that shall include the following records:

- 1. An information form signed and dated by the parent and updated as changes occur, that contains:
- a. name of child, date of birth, sex, date of admission;
- b. name of parents and the home address of both child and parents;
- c. phone numbers where parents may be reached while child is in care;
- d. name and phone number of person to contact in an emergency if parents cannot be located promptly;
- e. name and telephone number of child?s physician, if applicable;
- f. name and telephone number of the child?s dentist, if applicable;
- g. any special concerns, including but not limited to allergies, chronic illnesses, and any special needs of the child, if applicable;
- h. any special dietary needs, restrictions or food allergies or intolerances, if applicable. See Paragraph 4;

Finding:

1515.A.1. Based on interview at 12:30 PM on 10/26/2020, S1 failed to have a cumulative file for C1, age infant. S1 stated she had a cumulative file for C1 previously; however, she discarded it when the child was removed from care.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will ensure she does not discard records until at least 3 years after the child's last day in care.

1719.A.&B.: Orientation Training

Not Met

1719.A.&B.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive orientation to the policies and practices of the center that at a minimum shall include:

- 1. child abuse identification and reporting;
- 2. emergency preparation;
- 3. licensing regulations; and
- 4. safe sleep practices.
- B. Within 30 calendar days of date of hire, each staff member shall receive orientation to the additional policies and practices of the center that at a minimum shall include:
 - 1. child development;
 - 2. child guidance;
 - 3. learning activities;
 - 4. health and safety;
 - 5. shaken baby prevention; and
 - 6. CPR and first aid, as applicable

Finding:

1719.A&B: Based on observations, interview, and record review at 12:00 PM on 10/26/2020, S1 lacked documentation that S3 received orientation within seven days of the first day present at the center and prior to having sole responsibility for any children. There was also no documentation S3 received additional orientation within thirty days of date of hire. S3 was hired 8/4/2020. S1 stated she believed that orientation was no longer required for new staff.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will begin conducting orientation training with all new staff in order to ensure this deficiency is not cited again.

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1723.A.&B.: CPR Certification Not Met

1723.A.&B.: A. Infant and child CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in infant and child CPR through training approved by the department.

B. Adult CPR. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in adult CPR through training approved by the department.

Finding:

1723.A&B: Based on observations, interview, and record review on 10/26/2020, at 12:00 PM, S1 failed to have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in infant and child CPR through training approved by the department. 1 of 3 staff had documentation of this certification.

Corrective Action Plan: Effective 10/26/2020, S1 stated she has scheduled this training to take place on next week to ensure this deficiency is not cited again.

1723.C.: Pediatric First Aid Not Met

1723.C.: Pediatric First Aid. Fifty percent of staff members on the premises of a center and accessible to children, or at least four staff on the premises and accessible to children, whichever is less, shall have current certification in pediatric first aid through training approved by the department.

Findina:

1723.C: Based on observations, interview, and record review on 10/26/2020, at 12:00 PM, S1 failed to have documentation that at least fifty percent (50%) of all staff on the premises and accessible to the children or at least four staff on the premises and accessible to children, whichever is less, have current certification in Pediatric First Aid through training approved by the department. 1 of 3 staff had documentation of this certification.

Corrective Action Plan: Effective 10/26/2020, S1 stated she has scheduled this training to take place on next week to ensure this deficiency is not cited again.

1911.K.: Hand Washing Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911.K. Based on observations at 11:40 AM on 10/26/2020, children failed to wash their hands with soap and water prior to eating lunch as required. Specialist observed 4 children, age one-year-old, taken from the classroom to the lunch table and served lunch without first having washed their hands.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will conduct a staff retraining regarding this regulation as soon as possible to ensure this deficiency is not cited again.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing:
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

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Finding:

1915.B&C: Based on interview at 12:30 PM on 10/26/2020, S1 failed to have documentation of an incident which occurred 10/1/2020, in which C1 was bitten on the back by C2 (both infants). S1 stated she documented the incident when it initially occurred; however, she discarded the documentation when C1 was removed from care. S1 also failed to notify C1's mother of this incident no later than when she was released from care. S1 stated it slipped her mind to notify as several parents came in at the same time to pick children up. She notified C1's mother later that evening after her mother contacted her to inquire about the bite mark.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will conduct a staff retraining as soon as possible regarding this regulation. She will also use a reminder such as hanging a colored folder as a reminder to discuss incidents with parents at pick up in order to ensure this regulation is not cited again.

1919.A.&B.: Food Service and Nutrition - Menu

Not Met

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U. S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.

- B. The weekly menu shall:
- 1. be planned for each day of the week and list the specific food items served;
- 2. be prominently posted by the first day of each week and remain posted throughout the week; and
- 3. have substitutions or additions posted on or near the menu.

Finding:

1919.A&B: Based on observations and record review on 10/26/2020 at 11:30 AM, the center's meals, as specified under the Child Care Food Program of the United States Department of Agriculture, were not provided as children ages one through four-years-old were served half of a bologna sandwich and milk for lunch. Two servings of fruits and/or vegetables as well as a serving of meat of at least 1 oz for one and two-year-olds and 1.5 oz for three to four-year-olds was needed to meet the requirements. The current weekly menu listing specific food items served for each day of the week was not prominently posted by the first day of each week and remain posted throughout the week as Specialist observed the last posted menu was dated 6/10-14/2020.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will conduct a staff retraining regarding this regulation as well as ensure she shops for meal items in advance to ensure this deficiency is not cited again.

1919-D.3.&4.: Food Service and Nutrition - Reasonable Time and Food Served

Not Met

1919-D.3.&4.: 3. Children shall be allowed a reasonable time to eat each meal and snack. Children shall not be forced to finish all their food.

4. Food shall be given to children on individual plates, cups, napkins, or paper towels, as appropriate, and individual utensils shall be provided, as appropriate.

Finding:

1919.D.4: Based on observations and interviews at 11:40 AM on 10/26/2020, children's food was not served on individual plates, cups, napkins or paper towels as Specialist observed one year old children's lunch of a sandwich served directly on the table with no barrier between the food and the table.

Corrective Action Plan: Effective 10/26/2020, S1 stated she will conduct a staff retraining regarding this regulation as well as ensure she shops for meal items in advance to ensure this deficiency is not cited again.