

Statement of Deficiencies

1509-A.1: Child Abuse and Neglect Policy

Not Met

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- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

Finding:

1509-A.1 Child Abuse and Neglect Policy: Based on interview(s): Although mandated reporters, staff did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as staff interviews on 10/26/17 stated that they had previously observed S19 pinching children on the ear, grabbing children aggressively by the arm, holding a child's hand under what they suspected to be hot water, and S19 yelling at the children. Staff stated that they did not report the incident to either Licensing or Child Welfare.

1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children	Ratio
Infants under 1 year	5:1
1 year	7:1
2 years	11:1
3 years	13:1
4 years	15:1
5 years	19:1
6 years and up	23:1

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711-A-B-D-G Based on observations: The center failed to meet the required child to staff ratio for children of the following ages: 16 children age 3 y/o with 1 staff. The required ratio for children of this age is 13 children per 1 staff person. On 11/1/17 during inspection the Specialist observed that S21 was in the center hallway with 16 children in line. When the Specialist questioned S23 on where S21's assistant was S21 stated that she was finishing up in the cafeteria. S23 located S16 and the ratio was accurate prior to the Specialist walking away.