Statement of Deficiencies

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.

ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;

iii. the threat of a prohibited action even if there is no intent to follow through with the threat;

- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;

vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and

viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b. Based on record review/interviews at 2:47 p.m., though the center has a behavior management policy that prohibits threats of a prohibited action and verbal abuse, S13 (DOH 8/7/18) failed to follow the center's policy. On 9/27/2022 at 11:00 a.m., S13 stated to C1 (a two-year-old), " Stop crying or I'll throw you back outside." S1 stated S13 was written up on 9/27/2022 for failing to follow the center's policy. S2 stated they will have training with all staff on 10/26/2022 regarding the behavior management policy.

Corrective Action Plan: Effective 10/24/2022, S2 stated they will re-train all staff during monthly professional development days to ensure staff are aware of the center's policy, and to ensure compliance with the regulation.

Statement of Deficiencies

1719.A.-C.: Orientation Training

Not Met

1719.A.-C.: A. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall receive center-specific orientation to the policies and practices of the center that at a minimum shall include information on the center: 1. child abuse identification and reporting, including phone numbers for mandatory reporting and suspected child abuse and neglect;

- 2. location of emergency exits and emergency preparedness plans;
- 3. handling of emergencies due to food/allergic reactions;

4. location of first-aid supplies;

- 5. list of children with allergies and special needs;
- 6. identification of critical staff including but not limited to staff trained in CPR and first aid and staff who can administer medicine;
- 7. child release policies and restrictions;
- 8. child-to-staff ratio policies;
- 9. daily schedules;
- 10. opening policy;

11. closing policy; and

12. transportation policy and vehicle inspection procedures.

B. Within seven calendar days of the first day present at the center, and prior to assuming sole responsibility for any children, each staff member shall complete the LDE Key Training Module 1 and the DCFS online Mandated Reporter Training. Key Training Module 1 shall at a minimum include information on the following:

- 1. general emergency preparedness, including natural disasters and man-caused events;
- 2. professionalism;

3. health and safety, which includes: daily observations, supervision regulations, daily attendance, child to staff ratios, improper discipline, prohibited discipline, prevention of shaken baby syndrome, prevention of abusive head trauma and child maltreatment, food safety, choking risks recognition and reporting of child abuse and neglect;

- 4. administration of medication consistent with standards for parental consent;
- 5. prevention and response to emergencies due to food and allergic reactions;
- 6. appropriate precautions in transporting children, if applicable;
- 7. public health policies, prevention and control of infectious diseases, including immunization information;
- 8. handling and storage of hazardous materials and the appropriate disposal of bio-contaminants;
- 9. pediatric first aid and cardiopulmonary resuscitation (CPR);
- 10. prevention of sudden infant death syndrome and use of safe sleep practices;
- 11. outdoor play practices;
- 12. environmental safety; and
- 13. building and physical premises safety, including identification of and protection from hazards, bodies of water and vehicular traffic;
- 14. child release practices; and
- 15. critical incident practices and licensing regulations

C. Within 30 calendar days of the first day present at the center and prior to assuming sole responsibility for any children, each staff member shall complete the LDE Key Orientation Training Modules 2 and 3, that at a minimum shall include information on the following:

- 1. child development;
- 2. child guidance;
- 3. learning activities;
- 4. health and safety; and

5. early learning development standards.

Finding:

1719.B.&C. Based on record review at 2:52 p.m., S1 failed to have documentation that S14 (DOH 9/1/2022) completed the LDE Key Training Module 1-3 within seven and thirty days of the first day present at the center and prior to having sole responsibility for any children. S2 stated she will have S14 complete the trainings by 10/25/2022.

Corrective Action Plan: Effective 10/24/2022, S2 stated the new hire packet has been updated to include the LDE Key Module trainings and DCFS Mandated Reporter Training, to ensure they are completed timely, and to ensure compliance with the regulation.