License # - 11110 Action Code - 25 - COMPLIANCE

# Statement of Deficiencies

### 1103-A-E: Critical Incidents and Required Notification

**Not Met** 

Date - 10/24/2017

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

#### Finding:

1103-A-E Based on record review: S1 failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: S1 was made aware of a possible injury to C1 by O1 that occurred at the center on 10/9/17. S1 stated that she was made aware on 10/10/17 that medical attention was sought for C1 on 10/9/17. S1 stated that the critical incident report was completed and faxed to Licensing state office on 10/12/17.

## 1915-A: Health Services - Observation

**Not Met** 

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

#### Finding:

1915-A Based on record review/interviews: S16 and S34 failed to document an observation including results with an explanation from parent and/or child. S16 and S34 were staff members present in the classroom on 10/9/17 with C1. Both S16 and S34 stated they observed a possible sign of illness/infection/unusual mark on C1, however failed to document the observation and contact C1's parents for an explanation.