Date - 10/22/2020 License # - 15764 Action Code - 3 - COMPLAINT

## Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

## Finding:

1103.A.-D. Based on record review and interview at 10:30 AM on 10/22/2020, S11 failed to notify the Department and Child Welfare within 24 hours of an allegation of neglect of C1, age five-years-old, made by his mother, O1, on 3/9/2020. O1 reported to S11 and S12, she felt C1 was being treated differently than the rest of the children in his class due to his disability by S10. Child Welfare and the Department were notified on 3/11/2020.

Corrective Action Plan: Effective 10/22/2020, S1 stated she will review the requirements regarding this regulation to commit them to memory to ensure this deficiency is not cited again.