Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 10/22/2019

Action Code - 3 - COMPLAINT

License # - 449

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review: Based on record review: S10 failed to notify the Department of the following critical incident: On 8/1/19 at 10:00 a. m., C1, age 2 years old, suffered an injury to the right eye. C1 and another child were picking up toys, when the other child swung a storage crate which accidentally hit C1 near the crease of her right eye. O1 was notified at 10:05 a.m. and immediately picked up C1 and took the child to the emergency room. C1 sustained a cut in the crease of her right eye. O1 stated S10 offered the center's insurance, but she declined.