

Statement of Deficiencies

1509-A.5: Complaint Policy

Not Met

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Parents shall be advised of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints.

Finding:

1509-A.5 Based on record review: There was no documentation of a policy/procedure to advise Parents of the licensing authority of the Licensing Division along with the current telephone number and email address. Parents shall also be advised that they may call or write the Licensing Division should they have significant, unresolved licensing complaints. There was a complaint policy, but it did not include the Licensing Division along with current telephone number and email address and that parents may call or write the Licensing Division should they have a significant, unresolved licensing complaints.

1715-A.4: Child Care Criminal Background Check

Not Met

1715-A.4: Staff Members. Personnel files for each staff member shall be maintained at the center and shall include the following:
4. documentation of a CCCBC-based determination of eligibility for child care purposes from the department.

Finding:

1715-A.4 Based on record review: There was no documentation in file and available for review of a CCCBC for one of eighteen staff, S6. S6 has a CBC dated 3/13/18. S6 does not have a CCCBC based determination of eligibility for child care purposes. S6 was present during the licensing visit.