

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.B: Based on interview, observations and interview at 12 p.m., S1 failed to immediately notify the Parent of the following critical incident: on 10/6/2021, at 4:41 p.m., C1, C2, and C3, each two-years of age, left from S15's supervision and went behind a wall to an unmonitored section of the room without S15's knowledge. C2 and C3 returned to the area S15 was supervising children in on their own in less than a minute; however, C1 was found by S11, playing unsupervised in that area at 4:43 p.m. S15 was unaware of any of the children leaving her supervision. O1 was notified the following day at 12:47 p.m. O2 was notified at 12:52 p.m. and O3 was notified at 3:30 p.m. Each parental notification was made on 10/7/2021. S1 stated she notified parents after realizing the severity of the incident.

Corrective Action Plan: Effective 10/18/2021, S1 stated she will ensure that a staff contacts parents regarding a Critical Incident involving their children as soon as staff become aware to ensure this deficiency is not cited again.

1713.A.&B.&C.: Supervision

Not Met

- 1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B&C: Based on observations, interviews, and record review at 11:30 a.m., children failed to be under supervision at all times as Specialist viewed video surveillance in the center from 10/6/2021. Specialist observed at 4:41 p.m., C1, C2, and C3, each two-years of age, left from S15's supervision and went behind a wall to an unmonitored section of the room without S15's knowledge. C2 and C3 returned to the area S15 was supervising children in on their own in less than a minute; however, C1 was found by S11, playing unsupervised in that area at 4:43 p.m., when S11 found her and returned her to S15's supervision. S15 was terminated on 10/6/2021.

Corrective Action Plan: Effective 10/18/2021, S1 stated she is planning a staff retraining for the end of October 2021 to ensure this deficiency is not cited again.