Date - 10/17/2016 License # - 16254 Acton Code - 5

Statement of Deficiencies

1501-A: Operations Not Met

1501-A: A center shall operate within the licensed capacity, age range, hours of operation and other specific services designated on its license.

Finding:

1501-A Based on record review: The center is not operating within the specific services designated on the license as the center is providing transportation for field trips.

1507-F: Daily Attendance Records maintained

Not Met

1507-F: Daily attendance records shall be maintained for three years.

Finding:

1507-F Based on interview: The provider did not maintain daily attendance records for staff for three years as specialist requested documentation of the previous months of the staff's attendance log and per statement from S1, she does not keep documentation of the staff's attendance log.

1509-A.4: Disclosure of Information Policy

Not Met

1509-A.4: Disclosure of Information Policy that provides notice to parents of the licensing authority of the Licensing Division and the availability of licensing surveys/inspections, regulations and information regarding early learning centers from the Department of Education's website.

Finding

1509-A.4 Based on record review: The provider did not have a written policy that provides notice to parents of the licensing authority of the Licensing Dvision and the availability of licensing surveys/inspections, regulations and information regarding the early learning centers from the Department of Education's website.

1509-A.9: Electronic Devices Policy

Not Met

1509-A.9: Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, shall adhere to the following limitations:

- a. Electronic device activities for children under age two are prohibited; and
- b. Time allowed for electronic device activities for children ages 2 and above shall not exceed 2 hours per day.

Finding:

1509-A.9 Based on record review: The provider did not have a written electronics device policy that provides all activities involving electronics devices.

1509-A.10: Computer Practices Policy

Not Met

1509-A.10: Computer Practices Policy that requires computers that allow internet access by children to be equipped with monitoring or filtering software that limits access by children to inappropriate web sites, e-mail, and instant messaging.

Finding:

1509-A.10 Based on record review: The provider did not have a written computer practices policy that requires computers that allow internet access by the children to be equipped with monitoring or filtering software that limits access by the children to inappropriate web sites, e-mail and instant messaging.

1509-A.11: Programs, Movies and Video Games Policy

Not Met

1509-A.11: Programs, Movies and Video Games Policy

- a. Programs, movies, and video games with violent or adult content, including but not limited to soap operas, television news, and sports programs aimed at audiences other than children, shall not be permitted in the presence of children.
- b. All television, video, DVD, or other programming shall be suitable for the youngest child present.
- c. "PG" programming or its television equivalent shall not be shown to children under age 5.
- d. "PG" programming shall only be viewed by children age 5 and above and shall require written parental authorization.
- e. Any programming with a rating more restrictive than "PG" is prohibited.
- f. All video games shall be suitable for the youngest child with access to the games.
 - i. "E10+" rated games shall be permitted for children ages 10 years and older.
 - ii. "T" and "M" rated games are prohibited.

Date - 10/17/2016 License # - 16254 Acton Code - 5

Statement of Deficiencies

Finding:

1509-A.11 Based on record review: The provider did not have a programs, movies and video games policy.

1703.B: Visitors - CBC/Accompanied

Not Met

1703.B: An early learning center shall obtain documentation of a satisfactory fingerprint based CBC for each visitor or independent contractor of any kind, prior to the person being present at the center or performing services for the center UNLESS the visitor or independent contractor WILL BE accompanied at all times while on the center premises by an adult, paid, staff member who is not being counted in child to staff ratios, and the center shall have copies of said documentation on-site at all times and available for inspection upon request by the Licensing Division.

1. Documentation of the paid, adult staff member not otherwise counted in child to staff ratios who accompanied a visitor or independent contractor at all times while the visitor or contractor was on the center premises shall include the date, arrival and departure time of the visitor or contractor, language stating that the visit or contractor was accompanied by the staff member at all times while on the premises, and the signature of both the contractor and the accompanying staff member.

Finding:

1703.B Based on record review: The provider did not have documentation of a satisfactory fingerprint based criminal background check for each visitor or independent contractor of any kind prior to the person being present at the center or performing services for the center or documentation the person was accompanied at all times while on the center premises by an adult, paid, staff member who is not being counted in the child to staff ratio. Specialist reviewed the center's visitor's/independent contractor's log and did not observed any documentation that O1(on premises 10/13/16) or O2 (on premises 10/12/16) were accompanied while on the center's premises.

1915-A: Health Services - Observation

Not Met

1915-A: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding

1915-A Based on record review: The provider is not documenting the physical condition of each child upon arrival to the center on a daily basis per specialist review of the center's observation log. The last documented entry was on 10/3/16 which did not have documentation of an explanation from the parent when a child arrived with a scratch on her neck and forearm.

1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- 1. blood not contained in an adhesive strip;
- head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing;
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

Finding:

1915-B.&C: Based on record review: The provider did not have documentation of immediate notification to the parent when the following occurred: On 4/20/16, a child was running, fell down and scraped her chin. The incident occurred at 9:30am, and the parent was notified at 3:00pm per documentation.

Date - 10/17/2016 License # - 16254 Acton Code - 5

Statement of Deficiencies

2101-A.15: Transportation - Contract to Provide Transportation

Not Met

2101-A.15: Centers using contract transportation shall maintain a copy of the written contract that includes an express provision stating that the contractor shall comply with all state laws and regulations, as amended, regarding motor vehicles, including but not limited to seat belts and child restraints.

Finding:

2101-A.15 Based on record review: The provider's contracted transportation did not have documentation of the express provision stating the contractor shall comply with all state laws and regulations, as amended regarding motor vehicles, including but not limited to those requiring the use of seat belts and child restraints.

2109-B: Non-vehicular Excursions - Records

Not Met

2109-B: Centers shall maintain records of all non-vehicular excursion activities to include the date, time, list of children, staff, and other adults, and type of activity.

Finding:

2109-B Based on interview: The provider did not document records of all non-vehicular excursion activities to include the date, time, list of children, staff and other adults and type of activity per statement from S1.