Date - 10/12/2020 License # - 15618 Action Code - 3 - COMPLAINT

Statement of Deficiencies

705.A.C.D.E.: Access Not Met

705.A.C.D.E.: A. An early learning center shall allow the department staff access to the center, the children, all files, records, and recordings, upon request at any time during any hours of operation or any time a child is present.

- C. Department staff shall be allowed to interview any center staff person deemed necessary by the department.
- D. Department staff shall be admitted into a center immediately and without delay and shall be given free access to all areas of a center, including its grounds.
- E. If any portion of a center is set aside for private use by an owner of the center, department staff shall be permitted to verify that no children are present in that portion of the center and that such private areas are inaccessible to children.

Finding

705.A. Based on interview(s) at 12:30 PM on 10/12/2020, Specialist failed to be permitted to view video recordings as part of an investigation of a complaint/incident in which on 10/8/2020, at approximately 4:00 PM, C1, age one-year-old, was left unsupervised on the center play yard. S1 stated the center does have video surveillance; however, she stated she is not able to access it to allow the Specialist to view it. S1 stated no one has this access except S12; however, he is not available to allow Specialist to review video.

Corrective Action Plan: Effective 10/12/2020, S1 stated she will request access to the video to ensure this deficiency is not cited again.

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A-D. Based on interviews at 11:15 AM on 10/12/2020, S1 failed to immediately notify the Parent of the following critical incident: on 10/8/2020, at approximately 4:00 PM, S7 inadvertently left C1, age one-year-old, on the play yard. Specialist was unable to determine the amount of time; however, S2 stated it was between 1 to 2 minutes. S1, S2, and S7 stated O1 was in the parking lot at the time of the incident; however, they have not discussed the incident with her to date. S1 also failed to notify the Department and Child Welfare of this incident within 24 hours. S1 stated she would submit the Critical Incident Report and notify Child Welfare 10/12/2020.

Corrective Action Plan: Effective 10/12/2020, S1 stated she will ensure that she notifies all required persons herself to ensure this deficiency is not cited again.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G of this Section or when being provided services by therapeutic professionals, as defined in §103), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B&C: Based on interviews at 11:15 AM on 10/12/2020, children failed to be under supervision at all times as at approximately 4:00 PM on 10/8/2020, S7 inadvertently left C1, age one-year-old, on the center play yard after bringing the rest of the children inside. Specialist was unable to determine the amount of time; however, S2 stated it was approximately 1 to 2 minutes. S7 failed to be aware of C1's whereabouts or physically present with him during that time.

Corrective Action Plan: Effective 10/12/2020, S1 stated staff have been instructed to stop at the entrance of the play yard door and verify all children have come inside prior to coming further into the center. Also, when payroll permits, she will begin assigning 2 staff per group again to ensure this deficiency is not cited again.

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Statement of Deficiencies

1907.A.1.&2.: High Chairs Not Met

1907.A.1.&2.:

- 1. The high chair manufacturer's restraint device shall be used when children are sitting in a high chair.
- 2. Children who are either too small or too large to be restrained using the manufacturer's restraint device shall not be placed in a high chair.

Finding:

1907.A.1: Based on observations at 11:00 AM on 10/12/2020, the high chair manufacturer's restraint device failed to be used when children were sitting in a high chair as Specialist observed 3 of 3 children seated in high chairs in the lunch room failed to be secured using the high chairs restraint. Specialist corrected prior to Specialist departure.

Corrective Action Plan: Effective 10/12/2020, S1 stated she will complete a retraining with staff as soon as possible to ensure this deficiency is not cited again.