Statement of Deficiencies

7303-F.1: Required Notification-Critical Incidents
7303-F.1: "The director shall report all critical incidents as specified below. For the following critical incidents, immediate notification shall be made to emergency personnel and/or law enforcement, as appropriate. In addition, the child?s parent shall be contacted. Once contact or attempted contact has been made to child?s parent, the director shall verbally notify Licensing Section management staff immediately. The verbal report shall be followed by a written report within 24 hours: a. death of a child while in the care of the provider; b. illness or injury requiring hospitalization or professional medical attention of a child while in the care of the provider; c. any child leaving the facility and/or play yard unsupervised or with an unauthorized person; d. any child left unsupervised on the play yard; e. use of corporal punishment; f. suspected abuse and/or neglect by facility staff; g. any child given the wrong medication or an overdose of the correct medication; h. leaving any child in a vehicle unsupervised or unsupervised on a field trip; i. fire on the child care premises if children are present; j. any serious and unusual situation that affects the safety and/or well-being of a child or children in the care of the provider; k. any emergency situation that requires sheltering in place; l. implementation of facility lock-down procedures, and/or temporarily relocating children; m. any loss of power over two hours while children are in care; n. an accident involving transportation of children in which children were injured; and/or o. a physical altercation between adults in the presence of children on the child care premises."

Finding:
Center failed to contact the Licensing office within 24 hours via phone call and although the center faxed in a critical incident form to State office, Specialist was unable to determine if it was sent to State office within the 24 hour limit. The fax report did not include the date or time that fax was sent to Licensing.

7306-G: Abuse and Neglect
7306-G: As mandated reporters, all center staff shall report any suspected abuse and/or neglect of a child in accordance with LA R.S. 14:403 to the local child protection agency. This written policy as well as the local child protection agency's telephone number shall be posted.

Finding:
Based on Interview: Center failed to report suspected abuse of a child to Child Welfare upon realizing a child may have been abused. S1 stated that on 9/10/14 a police officer arrived at the center asking questions about C1 possibly being abused. S1 stated that she did not call because she assumed the police officer would do so and since they did not know the name of the person allegedly abusing C1 they did not know who to name.