

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D. Based on record review/interview(s): During Specialist visit on 10/7/19 at 10am, S1 stated that she failed to notify Child Welfare of the following critical incident : On 9/24/19, S1 came into the center at approximately 4:58pm to pick up C1 and observed a scratch in his ear after she walked out of the center. O1 went back into the center and asked S26 if she knew what happened to C1 and S26 stated that she had not seen the scratch in C1's ear. At approximately 5:30pm, O1 called the center and spoke with S3. O1 informed S3 that C1 also had a scratch and knot behind his ear and she was on her way back to the center. S3 stated that when O1 arrived she observed a scratch behind C1's ear, however, S3 stated that she did not see a knot. S3 informed O1 that she would look into the situation on the following day when all the teachers are present. On the following day 9/25/19, O1 came into the center and spoke with S3. O1 asked S3 if she had a chance to investigate the incident to see if anyone knew what had happened to C1. S3 informed O1 that she had spoken with the teachers and no one had observed C1 fall or hurt himself, nor did anyone observe the scratches. O1 took C1 to the emergency room on 9/25/19 and it was confirmed that C1 had a contusion. S1 and S3 stated that they were unaware that the incident should have been reported to Child Welfare. S1 reported the incident to Child Welfare while Specialist was present in the center.

1915.A.: Health Services - Observation

Not Met

1915.A.: Observation. Upon arrival at the center, the physical condition of each child shall be observed for possible signs of illness, infections, bruises or injuries, and when something is observed, it shall be documented and such documentation shall include an explanation from the parent or child.

Finding:

1915.A. Based on observations/record review/interview(s): During Specialist visit on 10/7/19 at 10am, Specialist reviewed the daily observations for 9/24/19 and observed that S22 did not document observations, when something is observed, noted on children upon arrival to the center. On 9/24/19, O1 picked C1 up from the center at approximately 4:58pm and observed a scratch in C1's ear and behind his ear. The center provided a picture of the scratches and Specialist observed that the scratch was old and should have been observed upon C1's arrival on 9/24/19. S22 stated that she did not see the scratches when C1 arrived.