

Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A.-D.: Critical Incidents and Required Notifications: Based on record review/interview(s): S1 failed to notify within 24 hours of the incident to the Department and Child Welfare of the following critical incident(s): On 8/5/19, at C1's drop off time of 10:10am, O1 observed S13 use her hands to forcefully squeeze the cheeks of C1 in an attempt to remove a large amount of fruit snacks from her mouth. During this incident, S13 commanded C1 to "Chew it or spit it out." O1 immediately informed O2 and O3 of the incident. This resulted in O3 notifying S1 by telephone and O2 notifying S19 in person. On 9/27/19, between 3:30pm and 4:00pm, O2 observed S13, while on the play yard, yell at C1 to "Sit down," after being placed in timeout for throwing dirt and rocks. O2 confronted S13 for yelling at C1 by putting her finger in S13's face while threatening and using profane language towards her in front of nine 2 year old children. Immediately following the confrontation, O2 reported to S3 that S13 yelled at C1 several times to "Sit down." S3 informed S1 of the incident on 9/27/19, and S1 attempted to contact O1 and O2 by telephone with no success. S1 spoke to O2 on 9/30/19 at 8:45am regarding the incident which occurred on the play yard on 9/27/19. O2 informed S1 that she observed S13 pull C1's arm and yell at her to "Sit down," while she was in timeout. S1 failed to notify, within the required 24 hours, a Critical Incident Report to the Department and Child Welfare for the incident occurring on 8/5/19, and the incident occurring on 9/27/19. S1 submitted a CIR to the Department and Child Welfare on 10/8/19 for the incidents occurring on 9/27/19.

1509.A.8.a.&b.: Behavior Management Policy

Not Met

1509.A.8.a.&b.: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509.A.8.a.&b.: Behavior Management Policy: Based on interview(s): Although the center has a Behavioral Management Policy, S13 used a prohibited method of discipline as C1 was subject to corporal punishment and verbal abuse. On 8/5/19, O1 observed S13 forcefully squeeze C1's cheeks to remove a large amount of fruit snacks, commanding her to "Chew it or spit it out." On 9/27/19 at 4:00pm, O2 observed S13 loudly commanding C1 to "Sit down," while in timeout.

1911.K.: Hand Washing

Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

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1911.K.: Hand Washing: Based on observation: S12 and S8 did not wash her hands with soap and water as needed. On 10/7/9 at 9:10am, Licensing Specialist observed S12 change a two year old on the changing table and then walk out of the bathroom without washing her hands. S1 instructed S12 to wash with soap and water. On 10/14/19 at 2:08pm, Specialist observed S8 wipe a one year old child's nose with a tissue and did not wash her hands before handling the children's afternoon snack. S8 was instructed to wash her hands.

1915.B.&C.: Health Services - Parental Notification

Not Met

1915.B.&C.:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

Finding:

1915.B.&C.: Health Services - Parental Notification: Based on record review: S1 did not have documentation of incidents, injuries, accidents, illnesses, and unusual behaviors. S13 failed to document the injury and immediate notification made to the parent of a child involved in an incident occurring with C1. A review of an injury report for C1, dated 8/5/19, documents that C1 was bumped in the cheek by another child's forehead at 10:55am. A review of records on 10/7/19 at 3:54pm shows that S13 failed to include a report for the other child involved.