Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;

3. reportable infectious diseases and conditions listed in LAC 51.II.105; and

- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation,
- fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on
- the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103.A-D. Based on interview(s) at 10:30 AM on 10/5/2020, S1 failed to notify the Department of a Critical Incident which occurred in the center: on 9/10/2020, C1 was inadvertently fed a bottle of S1's breast milk. O1 was notified of the mistake via text message after inquiring about the number of bottles returned home to her that evening after picking C1 up from care. No Critical Incident Report was submitted to the Department. S1 stated she does not believe this incident occurred in the center; however, there was a discrepancy on this date regarding the number of bottles given to C1 on that date.

Corrective Action Plan: Effective 10/5/2020, S1 stated when a Critical Incident occurs in the center, she will report it immediately.

1713.A.&B.&C.: Supervision

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G or when being provided services by therapeutic professionals as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B: Based on interviews and observations at 10:00 AM on 10/5/2020, children failed to be under supervision at all times as Specialist observed a three-year-old child go to the restroom alone without a staff member present. S4 arrived moments later. The child had been sent to the restroom after urinating on herself while S4 went to the classroom to get a change of clothing. Also, on an unknown date, S5 stated as she prepared to leave the center for the day, her two children, C3 (age three-years-old) and C4 (age two-years-old) were alone in the middle classroom as she went back to the rear classroom to get her purse. During this time, C3 accessed scissors, which she took away and locked back up as soon as she was aware.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will conduct a staff retraining as soon as possible to ensure this is not cited again.

1901.I.: Microwave Ovens, Bottle Warming Devices, Crock Pots

1901.I.: Microwave ovens, bottle warming devices and crock pots are prohibited in areas accessible to children.

Finding:

1901.I. Based on observations at 10:00 AM on 10/5/2020, S1 failed to ensure bottle warming devices were not kept in areas accessible to children. Specialist observed a bottle warmer stored on a small refrigerator in the infant room in reach of children.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will ensure the bottle warmer is kept on top of the counter where it belongs.

1901.J.&K.: Items That Can be Harmful to Children

1901.J.&K.: J. Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall kept in a locked cabinet or other secure place that ensures they are inaccessible to children. K. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

Finding:

1901.J: Based on observations and interviews on at 10:00 AM on 10/5/2020, items that can be harmful to children, such as cleaning supplies, chemicals, and other potentially dangerous utensils, were not kept in a locked cabinet or other secure place that ensures they are inaccessible to children. Upon arrival, Specialist observed an infant playing with a dustpan on the floor of the infant classroom as S3 swept. Specialist was advised on

Not Met

Not Met

Not Met

Not Met

Statement of Deficiencies

an unknown date, C3 (S5's son) had gotten into the cabinet in a classroom, though it had a child safety lock on it, and was playing with scissors. The scissors were immediately taken by S5.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will conduct a staff retraining as soon as possible to ensure this is not cited again.

1903.E.6.: Outdoor - Crawlspaces

1903.E.6.: Crawlspaces and mechanical, electrical, or other hazardous equipment shall be made inaccessible to children.

Finding:

1903.E.6. Based on observations/interview(s) at 9:45 AM on 10/5/2020, crawlspaces failed to be inaccessible to children as Specialist observed a crawlspace on the left side of the stair on the right side of the center while facing the building. S1 picked the lattice up and enclosed the space prior to Specialist departure. Specialist advised the lattice must be secured.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will nail the lattice up as soon as possible to ensure this deficiency is not cited again.

1909.D.: Infants - Car Seats

1909.D.: Written authorization from a physician is required for a child to sleep in a car seat or other similar device and shall include the amount of time that the child is allowed to remain in said device.

Finding:

1909.D. Based on observations and interview at 10:00 AM on 10/5/2020: S1 failed to obtain written authorization from a physician as required for infants to sleep in a car seat or other similar device. Specialist observed an infant sleeping in an infant swing from the time of arrival (about 9:35 AM) until 10:06 AM. S1 stated she was under the belief that infants were permitted to sleep wherever they fell asleep. Specialist observed this was corrected prior to departure.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will conduct a staff retraining as soon as possible to ensure this is not cited again.

1911.K.: Hand Washing

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911.K. Based on observations at 9:45 AM on 10/5/2020, center staff failed to wash their hands with soap and water as needed. Licensing Specialist observed S3 failed to wash her hands with soap and water after cleaning and changing an infant's diaper, though she did wear gloves.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will conduct a staff retraining as soon as possible to ensure this is not cited again.

1919.J.: Bottled Formula/Breast Milk Properly Labeled

1919.J.: Bottled formula/breast milk for infants shall be labeled with the child's name.

Finding:

1919.J: Based on interview(s) at 10:30 AM on 10/5/2020, though the bottles were properly labeled, C1 was inadvertently given S1's breast-milk on 9/10/2020. S2 observed S7 with S1's breast-milk preparing to give it to C1 (age infant at the time of the incident). S2 advised S7 this was not the correct bottle. S7 stated she'd accidentally given C1 another bottle of that milk previously.

Corrective Action Plan: Effective 10/5/2020, S1 stated she will complete a staff re-training to ensure this deficiency is not cited again.

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