# Statement of Deficiencies

## 1103-A-E: Critical Incidents and Required Notification

**Not Met** 

Date - 10/04/2017

License # - 50068

Action Code - 23 - INCIDENT

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

## Finding:

1103-A-E Based on record review: On 10/4/17 during inspection the Specialist observed that the center failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: On 5/4/17 C1 was left in the restroom after being escorted to the restroom by S27, who was later joined by S28. Upon review of the center video tape S27 accompanied 13 children to the area near the boys restroom and upon leaving the area there was only 12 children viewed in the line being accompanied by S27 and S28. S27 and S28 left the restroom areas with 12 children and C1 was later found in the boys restroom by S26. The center should have e-mailed a critical incident report to the Licensing Division no later than the closed of business on 5/5/17. The center did not inform the Licensing Division of this incident until 6/15/17.

1713-A&B&C: Supervision Not Met

#### 1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

### Finding:

1713-A&B& C: Supervision: Based on observation/interview: Children were not under supervision at all times as evidenced by on 5/4/17 C1 was left in the restroom after being escorted to the restroom by S27, who was later joined by S28. Upon review of the center video tape S27 accompanied 13 children to the area near the boys restroom and upon leaving the area there was only 12 children viewed in the line being accompanied by S27 and S28. S27 and S28 left the restroom areas with 12 children and C1 was later found in the boys restroom by S26.