

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
2. serious injury or illness that required medical attention;
3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.

B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.

C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.

D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

Based on record review/interviews at 9:57AM, S1 failed to immediately notify parents of the following critical incident: The center's bus was in an accident at 8:05AM on 09/17/19 with 10 children on board and S13 did not immediately notify the parents of the children. S13 reported to O1, O2, O3, O4, O5, O6, O7, O8, O9, and O10 on 09/17/19 from 2:40PM - 3:30PM that C1, C2, C3, C4, C5, C6, C7, C8, C9 and C10 were in an accident on the center's bus at 8:05AM on 09/17/19.

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