Statement of Deficiencies

1103.A.-D.: Critical Incidents and Required Notifications

Not Met

Date - 10/02/2019

License # - 51556

Action Code - 23 - INCIDENT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103. B & D. Critical Incidents and Required Notifications: Based on record review/interview(s) on 10/02/2019, S1 failed to notify the parent of C1, age 3, immediately regarding the incident that S38 reported to S1 that occurred on 9/17/19 @ 8:45am. O2 dropped C1 off, C1 was crying and trying to run out of the room and as S38 was placing C1 into his chair for breakfast O2 stuck her head in the classroom and stated "ya'll please don't be too rough with C1." S1 reported on the Critical Incident report submitted 9/18/19 that O2 witnessed S38 placing C1 in his chair roughly. S1 stated that she did not call O1 on 09/17/2019, but O1 was notified on 09/18/2019 at 10:37am after she spoke to O2 on 9/18/19.