Date - 10/01/2020 License # - 16160 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1503.A.-C.: General Liability Insurance Policy

Not Met

1503.A.-C.: A. A center shall maintain in force at all times current commercial liability insurance for the operation of the center to ensure medical coverage for children in the event of accident or injury.

- B. A center is responsible for payment of medical expenses of a child injured while in the center's care.
- C. Documentation of commercial liability insurance shall consist of the insurance policy or current binder that includes the name of the early learning center, physical address of the center, name of the insurance company, policy number, period of coverage and explanation of the coverage.

Finding:

1503.A.-C. Based on record review and interview at 12:00 PM on 10/1/2020, S1 failed to have documentation of current liability insurance for the facility. S1 stated the previous policy lapsed while the center was closed due to Covid 19.

Corrective Action Plan: Effective 10/1/2020, S1 stated she contacted her insurance company on today and scheduled a renewal appointment for 10/2/2020, to ensure this deficiency is not cited again.

1509.A.9.: Electronic Devices Policy

Not Met

1509.A.9.: Electronic Devices Policy that provides that all activities involving electronic devices, including but not limited to television, movies, games, videos, computers and hand held electronic devices, shall adhere to the following limitations:

a. electronic device activities for children under age two are prohibited; and

b. time allowed for electronic device activities for children ages two and above shall not exceed two hours per day, with the exception that television, DVD, or video viewing shall be limited to no more than one hour per day;

Finding:

1509.A.9. Based on observations/interview(s) at 9:00 AM on 10/1/2020, though the center has an Electronic Devices Policy, S2 failed to follow it as Electronic Devices were used by children under age 2. Specialist observed an infant seated in a car seat turned to the TV as the TV showed cartoons. Specialist observed this was corrected prior to Specialist departure.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will complete a staff retraining as soon as possible to ensure this deficiency is not cited again.

1711.A.&B.&D.&G.: Child to Staff Ratio

Not Met

1711.A.&B.&D.&G.: A. Child to staff ratios are established to ensure the safety of all children.

- B. Minimum child to staff ratios shall be met at all times.
- 1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
- 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

	Ratio
	5:1
7:1	
11:1	
13:1	
15:1	
19:1	
23:1	
	11:1 13:1 15:1 19:1

- G. Mixed Age Groups Minimum Child to Staff Ratios
- 1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
- Child to staff ratios for children under age two are excluded from averaging.
- 3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
- 4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711.A&B&D&G: Based on observations and interviews on 10/1/2020, at 9:00 AM, center staff failed to meet the required child to staff ratio for children of the following ages: 9 children age infant through three-years-old (one infant and 8 children ages two through three-years-old) with 1 staff. The required ratio for children of this age is 5 children per 1 staff person. Upon arrival, Specialist observed S2 supervising this group of 9 children alone. The infant was moved to another class and child to staff ratio was met prior to Specialist departure.

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Corrective Action Plan: Effective 10/1/2020, S1 stated she will complete a staff retraining as soon as possible to ensure this deficiency is not cited again.

1713.A.&B.&C.: Supervision

Not Met

1713.A.&B.&C.: A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.

B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G or when being provided services by therapeutic professionals as defined in 103), outdoors, or in vehicles, even momentarily, without staff present.

C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

Finding:

1713.A&B&C: Based on observations at 9:00 AM on 10/1/2020, children failed to be under supervision at all times as prior to entering the center, Specialist looked into the window of the large class adjacent to the kitchen and did not observe a staff present. Specialist observed S2 walking from the hallway near the infant classroom to the front of the center. S2 opened the door and provided the Specialist S3's phone. Specialist entered the classroom adjacent to the kitchen and observed S3 at the rear of this classroom. S3 turned quickly and exited the class as the Specialist entered the class to the infant classroom. Specialist followed and observed 4 infants who'd been unsupervised. S3 stated she stepped away from the class for a brief period of time.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will complete a staff retraining as soon as possible to ensure this deficiency is not cited again.

1901.J.&K.: Items That Can be Harmful to Children

Not Met

1901.J.&K.: J. Items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, shall kept in a locked cabinet or other secure place that ensures they are inaccessible to children.

K. Plastic bags, when not in use, regardless of purpose or use, shall be made inaccessible to children.

Finding:

1901.J&K: Based on observations and interview at 9:30 AM on 10/1/2020, items that can be harmful to children, such as medications, poisons, cleaning supplies and chemicals, and equipment, tools, knives and other potentially dangerous utensils, failed to be kept in a locked cabinet or other secure place that ensures they are inaccessible to children. Specialist observed cans of paint on the floor of the kitchen. S1 stated children currently pass through the kitchen to the play yard.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will complete a staff retraining as soon as possible as well as children will no longer use this route to the play yard to ensure this deficiency is not cited again.

1903.E.4.: Outdoor - Kitchen

Not Met

1903.E.4.: Children shall not enter or exit the center through the kitchen.

Finding:

1903.E.4. Based on interview(s) at 10:15 AM on 10/1/2020, children enter and exit the center through the kitchen to get to the play yard. S1 stated due to items being stored in the area children previously used to get to the play yard, children currently go to and from the play yard through the kitchen.

Corrective Action Plan: Effective 10/1/2020, S1 stated she has obtained a dumpster she will use to dispose of items stored in the area children previously used to walk to the play yard this weekend and allow children to use that path again in order to ensure this deficiency is not cited again.

1903.E.5.: Outdoor - Enclosed

Not Met

1903.E.5.: Outdoor play space shall be enclosed with a permanent fence or other permanent barrier in a manner that protects children from traffic hazards, prevents children from leaving the premises without proper supervision, and prevents contact with animals or unauthorized persons.

Finding:

1903.E.5. Based on observations and interview at 10:15 AM on 10/1/2020, though the center play yard was enclosed in a permanent fence, the gate was broken in a manner that that failed to protect children from traffic hazards, prevents children from leaving the premises without proper supervision, and prevents contact with animals or unauthorized persons. Specialist observed the gate of the play yard at the rear right side was broken causing a gap in the fence that prevented the gate from being latched. S1 stated yard work was completed on 9/30/2020 and the crew may have damaged the gate at that time.

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Statement of Deficiencies

Corrective Action Plan: Effective 10/1/2020, S1 stated she will have her spouse come fix the gate to ensure this deficiency is not cited again.

1911.D.: Awake Children Not Met

1911.D.: While awake, children shall not remain in a crib, baby bed, swing, high chair, carrier or playpen for more than 30 consecutive minutes.

Findina:

1911.D: Based on observations and interview at 10:00 AM on 10/1/2020, Specialist observed an infant child who had been in a car seat for one hour. S1 stated C3 is kept in a car seat for medical reasons.

Corrective Action Plan: Effective 10/1/2020, S1 stated she has requested a doctor's note and will keep it on file so this deficiency is not cited again.

1911.E.: Daily Reports for Infants

Not Met

1911.E.: Daily Reports for Infants. Written reports that include the liquid intake, food intake, disposition, bowel movements and eating and sleeping patterns shall be given to the parents of infants on a daily basis. Reports shall be kept current throughout the day.

Finding:

1911.E. Based on interview(s) at 9:30 AM on 10/1/2020, center staff lacked a daily written report for 5 of 5 infants present in the center. Specialist observed 5 infants present and requested to view infant reports. S3 stated these reports had not yet been completed for any children present.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will complete a staff retraining as soon as possible to ensure this deficiency is not cited again.

1911.K.: Hand Washing Not Met

1911.K.: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

Finding:

1911.K. Based on observations and interview, center staff failed to ensure children washed their hands with soap and water as required. Licensing Specialist observed that children did not wash their hands upon arrival. S1 stated hand washing for the older children is normally required for older children and hand sanitizer is used for younger children.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will train all staff to wash children's hands with soap and water at the required times to ensure this deficiency is not cited again.

1919.A.&B.: Food Service and Nutrition - Menu

Not Met

1919.A.&B.: A. All meals and snacks provided by the center, and their preparation, service and storage, shall meet the requirements for meals of the U.

- S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP), 7 CFR 226.20, and LAC 51:XXIII.
- B. The weekly menu shall:
- 1. be planned for each day of the week and list the specific food items served;
- 2. be prominently posted by the first day of each week and remain posted throughout the week; and
- 3. have substitutions or additions posted on or near the menu.

Finding:

1919.A&B:Based on observations and interviews at 9:45 AM on 10/1/2020, the current weekly menu listing specific food items served for each day of the week was not prominently posted by the first day of each week and remain posted throughout the week. S1 stated she has not been posting the menu because the center will have their official re-opening on 10/5/2020.

Corrective Action Plan: Effective 10/1/2020, S1 stated she will ensure the current menu is posted each week to ensure this deficiency is not cited again.