

## Statement of Deficiencies

### 1103.A.-D.: Critical Incidents and Required Notifications

Not Met

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.-D.: Based on interviews and record review, Specialist discovered at approximately 10:30am that S1 failed to notify within 24 hours of the incident the Department of the following critical incident: on 9/17/19, C1, who is one year old, fell from play equipment on the outdoor play area, causing a bruise on C1's forehead;. Based on the accident report, this incident occurred at 11:15am, and C1 's parent was timely notified at 11:36am. Later, at 8:00pm C1's parent notified S1 that after C1 was picked-up (at 3:56pm), C1 was using her left arm more than her right arm and was taken to "urgent care," where she was diagnosed with a fractured right. arm. S1 did not complete a critical incident report or have any documentation concerning C1's fractured arm. A completed critical incident report should have been submitted to the Department with 24 hours after S1was notified of C1's fractured right arm.

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