Royal Castle Child Development Center
3800 Eagle Street
New Orleans, LA 70118

Date - 10/01/2018
License # - 4004
Action Code - 25 - COMPLIANCE

Statement of Deficiencies

1515-A.3: Releasing of Children
Not Met

1515-A.3: Written authorization signed and dated by the parent noting the first and last names of individuals to whom the child may be released other than the parents, including any other early learning centers, transportation services, and any person or persons who may remove the child from the center.
a.   The parent may further authorize additional individuals via a text message, fax or email to the center in unplanned situations and follow it with a written authorization.
b.   A child shall never be released to anyone unless authorized in writing by the parent.
c.   Any additions and deletions to the list of authorized individuals shall be signed and dated by the parent.
d.   The center shall verify the identity of the authorized person prior to releasing the child.

Finding:

1515-A.3 Based on record review/interviews: The provider did not have written authorization signed and dated by the parent noting the first and last names of individuals to whom the child may be released other than the parents, including any other early learning centers, transportation services, and any person or persons who may remove the child from the center as C1 was released to O2 on 8/21/2018 without written authorization. Staff at the center was not able to provide any written documentation, or documentation via text, fax or email messages from O1 authorizing C1 to be released to O2. Based on interview with S14 and S18, O2's identity was not verified prior to releasing C1 to O2 on 8/21/2018 at 2:30 PM.

1909-G: Infant - Bibs
Not Met

1909-G: Bibs shall not be worn by any child while asleep.

Finding:

1909-G Based on observations: The provider allowed a bib to be worn by a child while asleep. Specialist observed C2 sleep in a crib with a bib around his neck with a pacifier attached to it by a string(Lanyard).

1911-G: Pacifier Attached
Not Met

1911-G: Pacifiers attached to strings or ribbons shall not be placed around the neck or attached to the clothing of a child.

Finding:

1911-G Based on observations: A pacifier that was attached to strings or ribbons was attached to the clothing of a child . S9 removed the string from C2's pacifier.