

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-A-E Based on interview(s)/record review: The center failed to notify the Licensing Division and other appropriate agencies shall via email within 24 hours of the incident. The center also failed to notify the Licensing Division by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Divisions Critical Incidents Report Form and shall contain all information requested on the form. S1 was notified on 9/12/17 that an allegation of suspected abuse was made by a parent against S2. S1 did not notify Licensing of this matter until 9/14/17 at 19: 41 as evidence by review of the stamped fax time on the report.

1509-A.8. a-b: Behavior Management Policy

Not Met

1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

Finding:

1509-A.8. a-b Based on interview(s)/record review: Center staff used an inappropriate method of discipline based on interviews with S1 and S3. S2 per statements made by S1 and S3 was observed hitting children with a pointer, kicking a child, a hitting a child on the bottom, and pulling on a child upon review of the center video which was viewed by both S1 and S3 on 9/12/17 and by S1 on 9/14/17. S1 verbally stated that C1 was observed to pulled on by S2, C2 was observed to be kicked by S2, and C3 was hit on the bottom by S2.