License # - 13614 Action Code - 3 - COMPLAINT

Statement of Deficiencies

1103-A-E: Critical Incidents and Required Notification

Not Met

Date - 09/26/2017

1103-A-E: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death;
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division?s Critical Incidents Report Form and shall contain all information requested on the form.
- E. Reporting deadlines may be adjusted in the event of a natural catastrophe and/or disaster, as determined by the Department.

Finding:

1103-C-D Based on interview(s): The center failed to notify within 24 hours of the incident the Licensing Section and other appropriate agencies of the following critical incident: As evident by on 9/05/2017, C1 alleged that S4 hit her in the nose causing it to bleed. The center failed to notify the Division of Licensing by written report within 24 hours of the incident or by the next business day. The written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

1507-B: Daily Attendance Records - Staff and Owners

Not Met

1507-B: A daily attendance record for all staff members and owners shall be maintained that shall:

- 1. include the first and last name of the staff member or owner and arrival and departure times;
- 2. accurately reflect the staff members and owners on the center premises at any given time; and
- 3. be used to document staff members and owners who leave and return to the center during the day

Finding:

1507-B Based on record review/interview: The center did not maintain documentation of a daily attendance record for Staff and Owners, to include the time of arrival and departure. S1 failed to have a current sign-in or time card available during inspection.

1713-E&F: Supervision Participation

Not Met

1713-E&F:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713-E Based on Record Review: While supervising a group of children, S5 did not devote their time to supervision of the children. As evident by on 8/04/2017 C2, C3, C4 and C5 were in possession of a kindle fire owned by C3 watching an inappropriate program for an unknown amount of time. S5 was terminated on 8/04/2017.