# Statement of Deficiencies

## 1103.A.-D.: Critical Incidents and Required Notifications

**Not Met** 

Date - 09/25/2019

License # - 15777

Action Code - 23 - INCIDENT

1103.A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

- 1. death:
- 2. serious injury or illness that required medical attention;
- 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
- 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The department and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The department shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the department's Critical Incidents Report Form and shall contain all information requested on the form.

### Finding:

1103.A.-D. Based on record review and interview. Specialist discovered at 10:15am that S1 failed to notify Child Welfare within 24 hours of the following critical incident: On 9/13/19, at "about 8:30am," according to S1, an officer called from the New Orleans Police Department to conduct an investigation of child abuse involving C1 (who is one year old). After C1 was picked up from the center on 9/10/19, a "brush burn" was observed on his stomach. S1 stated, on 9/11/19, O1 was advised that no marks were observed on C1 when he was removed from under playground equipment at 10:40am on 9/10/19. Based on copy of fax confirmation, S1 notified The Department of the allegation the same day, 9/13/19, at 6:28pm, but failed to notify Child Welfare

## 1915.B.&C.: Health Services - Parental Notification

**Not Met** 

1915 B &C ·

- B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.
- C. Immediate Notification. The parent shall be immediately notified in the following circumstances:
- blood not contained in an adhesive strip;
- 2. head or neck or eye injury;
- 3. human bite that breaks the skin;
- 4. animal bite;
- 5. impaled object;
- 6. broken or dislodged teeth;
- 7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
- 8. unusual breathing:
- 9. symptoms of dehydration;
- 10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
- 11. injury or illness requiring professional medical attention.

#### Finding:

1915.B.&C. Based on record review and interview, at 10:30am Specialist discovered that S1 did not have documentation of the following incident which occurred on 9/11/19, at "about 8;30am." According to S1, C1's parent called to say she noticed a "brush burn" on C1's stomach after she picked him up on 9/10/19. A written report was not completed the day of this incident; it was addressed on 9/13/19, as part of a critical incident.