Date - 09/24/2020 License # - 10451 Action Code - 3 - COMPLAINT

## Statement of Deficiencies

## 1911.B.&C.: Children - Toileting Accident and Assistance

**Not Met** 

1911.B.&C.: Children shall be changed and cleaned immediately following a toileting accident. Staff shall respond promptly to a request from a child for toileting assistance.

## Finding:

1911.B&C: Based on interviews on 9/24/2020, at 9:30 AM, center staff failed to change and clean a child immediately following a toileting accident. S1 and S4 stated C1, age three-years-old, does not go to the restroom on his own when having a bowel movement. It is not that he cannot; however, he will not. S1 and S4 stated C1 has accidents and does not notify staff when it happens due to being non-verbal. Sometimes, by the time it is noticed, it has spread all over him and on his back. When this happens, S1 calls his mother to take him home and clean him as he needs a bath. S1 and S2 stated staff do not currently go into the restroom to clean C1 when this occurs; however, S4 attempts to coach him to clean himself or his mother is called. On 9/23/2020, C1 had an accident and took 45 minutes to clean himself up and change his clothes on his own.

Corrective Action Plan: Effective 9/24/2020, S1 stated center staff have begun completing sniff checks on C1 to see if he has had an accident. S1 stated staff will also assist C1 immediately.