

## Statement of Deficiencies

### 1103-A.-D.: Critical Incidents and Required Notification

Not Met

1103-A.-D.: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
  2. serious injury or illness that required medical attention;
  3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
  4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

#### Finding:

1103-A.-D.: Critical Incidents and Required Notification: Based on record review/interview(s) the center failed to immediately notify the Parent of the following critical incident. According to S1 statement she states that on 8/29/18 C2 was left inside of the building near the water fountain for an unknown amount of time by his teacher S13. S1 states that S3 brought C2 to her in the office of the center and told her that he was by himself at the water fountain. S1 states that she and S10 held C2 in the office and 10 minutes lapsed from the last time C2 was in S13's possession before she (S13) realized that C2 was missing. C2's parents have still yet to be informed of this incident. The center failed to notify within 24 hours of the incident the Licensing Division and the Department of Children and Family Services Child Protection Agency of the above critical incident.

The center failed to notify within 24 hours of the Department of Children and Family Services Child Protection Agency of the following critical incident. On 9/12/18 at approximately 9:42 AM S13 left C1 out on the play yard for 4 minutes. The center has still yet to notify the Child Protection Agency as of 9/19/18.

### 1509-A.1: Child Abuse and Neglect Policy

Not Met

1509-A.1: Child Abuse and Neglect Policy

- a. As mandated reporters, all staff and owners shall report any suspected abuse or neglect of a child to the Louisiana Child Protection Statewide Hotline 1-855-4LA-KIDS (1-855-452-5437);
- b. An early learning center shall not delay the reporting of suspected abuse or neglect to the Child Protection Statewide Hotline in order to conduct an internal investigation to verify the abuse or neglect allegations; and
- c. An early learning center shall not require staff to report suspected abuse or neglect to the center or management prior to reporting it to the Child Protection Statewide Hotline.

#### Finding:

1509-A.1: Child Abuse and Neglect Policy: Based on interview(s): Although mandated reporters, staff (S1, S3 and S8) did not report suspected abuse/neglect of a child to the Child Protection Statewide Hotline as; on 8/29/18 S8 found C2 alone in the hallway near the water fountain after S13 left him inside the building when going out to the play yard. S3 states that she took C2 to S1 after finding him and did not report it to Child Protection because she was unaware that reports were not made by her boss (S1). S1 states that she did not make a report to Child protection because C2 was not hurt.

On 9/12/18 at 9:42 AM S13 left C1 out on the play ground for approximately 4 minutes. S8 who noticed C1 on the play yard alone stated that she did not report the incident because she did not want S13 to get into trouble because she has 4 children to support. S1 states that she did not make a report because C1 was not hurt and S3, C1's mother, stated that she was not aware that she had to contact Child Protection. S3 states that she thought that she only had to contact the Division of Licensing.

### 1713-A&B&C: Supervision

Not Met

1713-A&B&C:

- A: Children shall be supervised at all times in the center, on the playground, on field trips, on non-vehicular excursions, and during all water activities and water play activities.
- B: Children shall not be left alone in any room, (except the restroom as indicated in Subsection G), outdoors, or in vehicles, even momentarily, without staff present.
- C: A staff person shall be assigned to supervise specific children whose names and whereabouts that staff person shall know and with whom the staff person shall be physically present. Staff shall be able to state how many children are in their care at all times.

#### Finding:

1713-A&B&C: Supervision: Based on interview and record review children were not under supervision at all times, as evidenced by on 8/29/18 C2 was

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in the hallway of the center alone for an unknown amount of time by himself after being left inside the building when the rest of his class went to the play yard with his teacher S13. On 9/12/18 C1 was left alone on the play yard after being left outside for for approximately 4 minutes by her teacher S13.

### 1915-B.&C: Health Services - Parental Notification

Not Met

1915-B.&C:

B. Reporting. Incidents, injuries, accidents, illnesses, and unusual behavior shall be documented and reported to the parent no later than when the child is released to the parent or authorized representative on the day of the occurrence.

C. Immediate Notification. The parent shall be immediately notified in the following circumstances:

1. blood not contained in an adhesive strip;
2. head or neck or eye injury;
3. human bite that breaks the skin;
4. animal bite;
5. impaled object;
6. broken or dislodged teeth;
7. allergic reaction skin changes (e.g. rash, spots, swelling, etc.);
8. unusual breathing;
9. symptoms of dehydration;
10. temperature reading over 101° oral, 102° rectal, or 100° axillary; or
11. injury or illness requiring professional medical attention.

### Finding:

1915-B.&C: Health Services- Parental Notification: The center did not have documentation of immediate notification to the parent when the following occurred to a child: According to S1's statement she viewed the center's video recording system at 5:30 PM on 9/12/18, which identified that at around 9:42 AM on the same day S13 went outside to the play yard from the back door of her classroom with 7 children ages 1-2 y/o. S1 states that she guesses that the ground was muddy so S13 brought 6 children back into her classroom and shut the door without counting to make sure that they were all there. S1 states that after 4 minutes she saw S8 look out her classroom window and then immediately ran to the doorway of S13's class. S1 states that upon reviewing the video of S13's room she saw a child (C1) being let back into S13's room from the back door entrance to the play yard at approximately 9:46 AM. Incident occurred at approximately 9:42 AM on 9/12/18 and the parent (S3) was notified at 9:30 AM on 9/13/18.